The Law Society’s Access to Justice Committee commissioned the Resources Inventory in 2015; the first document was prepared by Aggie Brockman.

Upon the request of the Access to Justice Committee, the Legal Aid Commission agreed to be responsible for keeping the document and maintaining its currency.

The current version (October 2017) is the third revision to the original inventory.
# NWT Justice Services, Programs and Resources

## Table of Contents

- Introduction ............................................................................................................... 4
- NWT Justice Services, Programs and Resources ........................................................... 5
- Access to Information .................................................................................................. 5
- Arrested? .................................................................................................................... 5
- Child Custody and Support .......................................................................................... 5
- Commissioners for Oaths ............................................................................................ 6
- Community Justice ...................................................................................................... 6
- Coroner ....................................................................................................................... 10
- Corrections ................................................................................................................. 11
- Courts ......................................................................................................................... 11
- Court Workers ............................................................................................................. 13
- Crime Stoppers ............................................................................................................ 14
- Criminal Records ....................................................................................................... 15
- Cyberbullying .............................................................................................................. 15
- Death ......................................................................................................................... 15
- Divorce ....................................................................................................................... 15
- Domestic Violence Treatment Options Court ............................................................. 16
- Driving ....................................................................................................................... 16
- Elder Abuse ................................................................................................................ 16
- Employment ............................................................................................................... 17
- Family ....................................................................................................................... 18
- Family Violence ......................................................................................................... 19
- Fetal Alcohol Syndrome Disorder (FASD) ................................................................. 23
- Fines ............................................................................................................................ 23
- Government of the Northwest Territories ................................................................... 23
- Guardianship .............................................................................................................. 23
Health and Social Services......................................................................................... 24
Housing .................................................................................................................... 24
Human Rights ........................................................................................................... 25
Human Trafficking..................................................................................................... 25
Immigration .............................................................................................................. 25
Income Security Appeals ........................................................................................... 26
Information and Privacy ............................................................................................ 26
Internet Crime .......................................................................................................... 26
Integration Advisor ................................................................................................... 27
Jury Duty .................................................................................................................. 27
Justice of the Peace ................................................................................................... 27
Landlord and Tenant ................................................................................................. 27
Language Rights ........................................................................................................ 27
Laws ........................................................................................................................... 28
Lawyers .................................................................................................................... 28
Legal Aid ................................................................................................................... 28
Legal Information ...................................................................................................... 29
Maintenance Enforcement ........................................................................................ 30
Marriage ................................................................................................................... 30
Media ....................................................................................................................... 30
Notaries Public ......................................................................................................... 31
Parenting After Separation ........................................................................................ 31
Peace Bonds ............................................................................................................ 32
Personal Directives ................................................................................................... 32
Police ....................................................................................................................... 32
Power of Attorney .................................................................................................... 33
Probation ................................................................................................................ 33
Protection Orders ..................................................................................................... 35
Public Trustee Office ................................................................................................. 35
Privacy ...................................................................................................................... 35
Rental Office ............................................................................................................ 35
Introduction

This inventory is intended to give frontline workers and justice professionals information to help them serve the NWT public. The inventory and the gaps identified during its compilation also give the Access to Justice Committee of the NWT Law Society information to guide its future work.

There are many services, resources and programs that are not immediately related to the justice system, eg. counseling services. They are not included in this inventory. There are a number of places to find out about other services and programs:

- **Government of the NWT Searchable Service Directory**
  [http://services.exec.gov.nt.ca/](http://services.exec.gov.nt.ca/)
- **NWT Help Directory**
- **NWT Caregivers Guide**
- **Tree of Peace Yellowknife Street Services Guide (2014)**
- **Seniors Information Handbook**

You can access information (eg. articles, books, ebooks) through the NWT Library Network (Public Libraries, Legislative Library, Aurora College Libraries, Aurora Research Institute Library and PWNHC Reference Library). You can search the online catalogue under topics, such as family violence. If there is a library in your community you can access materials through inter-library loans. If you don't have a library, you can use the Borrow by Mail service.


This inventory provides internet links and other information for English-only resources. This approach was taken to avoid repetition and because we could not verify the current availability or quality of services and resources in other languages. NWT residents have rights to programs, services and information in the 11 NWT Official Languages. You are encouraged to ask for information, resources and services in NWT Official Languages other than English, particularly from the federal and territorial governments.

If a link does not work, try a different Internet browser, eg. Safari instead of Chrome.
**NWT Justice Services, Programs and Resources**

**Aboriginal Courtworkers**
See Court Workers

**Abuse**
See Family Violence and Sexual Assault

**Access to Information**
**Access and Privacy Directory**
How to access information and correct information about yourself. Contacts for each NWT government department.

**Request a Review of an Access to Information Decision**
Information and Privacy Commissioner
867-669-0976
Toll Free: 1-888-521-7088
admin@atipp-nt.ca

**Arrested?**
What to do when you get arrested?
https://www.justice.gov.nt.ca/en/being-arrested/

**Child Custody and Support**
**Child Custody and Access**
Information on various custody arrangements.

**Child Support**
Information and links to information, including interjurisdictional support orders.

See Family Law for Justice Canada information materials.
**Maintenance Enforcement Program**
Monitors, enforces and collects support. You can track support payments online.

mep@gov.nt.ca
867-767-9258
Toll Free: 1-800-661-0798

**Commissioners for Oaths**
This site has forms related to becoming a Commissioner of Oaths and Yellowknife private commissioners.


**To find a Commissioner for Oaths in the NWT**
Corporate Registries, GNWT Justice
867-767-9304
Toll Free: 1-877-743-3302
corporateregistries@gov.nt.ca

**Community Justice**

**Community Justice and Policing**
Provides support to communities to develop and implement sustainable local justice programming in the areas of restorative justice, victim services, community policing and crime prevention.

867-767-9261
communityjustice@gov.nt.ca
communitypolicing@gov.nt.ca

**Integrated Case Management**
The ICM pilot program aims to create, foster and deliver a coordinated, collaborative, multi-departmental and person-centered approach that identifies system barriers and service gaps for individuals with complex needs. The ICM pilot program is an interdepartmental program that includes the Department of Health and Social Services, the Northwest Territories Health and Social Services Authority, the Department of Education, Culture and Employment and the NWT Housing Corporation.
867-767-9262 Ext. 82228
icm@gov.nt.ca
Community Justice Committees
Community Justice Coordinators and Committees play an integral role in communities as key liaisons between community members, the RCMP, community supports and services, and offenders. Community Justice Committees may accept youth and/or adult cases diverted from the formal criminal justice system at the recommendation of the RCMP or the Crown.
867-767-9261

Beaufort Delta Region:

Inuvik
Tel: 867-777-3181
Fax: 867-777-3182
Cell: 867-678-0318
justicecomm@northwestel.net

Aklavik
Tel: 867-978-2265
Fax: 867-978-2365
akjustice@northwestel.net

Fort McPherson
Tel: 867-952-2044
Fax: 867-952-2067
tgc_justice@outlook.com

Paulatuk
Tel: 867-580-3299/3926
Fax: 867-580-3703
ptuk_ceo@hotmail.com

Sachs Harbour
Tel: 867-690-3025
Cell: 867-688-0760
Fax: 867-690-4905
sach.faol@gmail.com

Tsiigehtchic
Tel: 867-953-3223
Fax: 867-953-3302
Justcomm@tsiigehtchic.ca

Tuktoyaktuk
Tel: 867-977-2004
Fax: 867-977-2504
justice@tukcommunitycorp.com
Ulukhaktok
Tel: 867-396-8011
Fax: 867-396-8001
adele_alonak@gov.nt.ca

Sahtu Region:

Fort Good Hope
Tel: 867-598-2231 Ext 233
Fax: 867-598-2024
justice@kashogotine.com

Colville Lake
Tel: 867-709-2200
Fax: 867-709-2202
justice@behdziahda.com

Délı̨ne
Tel: 867-589-3515
Fax: 867-589-4208
doris.taneton@gov.deline.ca

Norman Wells
Tel: 867-587-3453
Fax: 867-587-3467
ssevers@sahtu.ca

Tulita
Tel: 867-588-3341
Fax: 867-588-3613
band_manager@tulitadeneband.com

South Slave Region:

Fort Smith
Tel: 867-872-3510
Fax: 867-872-3517
fscj@northwestel.net

Fort Providence
Tel: 867-699-3801
Fax: 867-699-4355
zkfcjusticeco@gmail.com
Fort Resolution
Tel: 867-394-4024
Fax: 867-394-5122
Justice_dkfn@northwestel.net

Hay River
Tel: 867-874-3993
Fax: 867-874-3994
hrcjc@northwestel.net

Kátł'odeeche (Hay River Reserve)
Tel: 867-875-7330
Fax: 867-874-3229
scarecrow199013@gmail.com

Kakisa
Tel: 867-825-2000
Fax: 867-825-2002
kaageetu_manager@northwestel.net

Łutsel K’e
Tel: 867-370-3015
Fax: 867-370-3033
justice.lkdfn@gmail.com

Deh Cho Region:

Fort Simpson
Tel: 867-695-3131 Ext 1010
Fax: 867-695-2665
justice@liidliikue.com

Wrigley
Tel: 867-581-3321
Fax: 867-581-3229
wrigleyjustice@hotmail.com

Fort Liard
Tel: 867-770-4571 press #2 to Ext. 266
Fax: 867-770-4573
E-mail: TBD
Somba Ke
Tel: 867-206-2800
Fax: 867-206-2828
manager@sambaakefn.com

North Slave Region:

Behchokò
Tel: 867-392-6381 Ext 1326
Fax: 867-392-6389
behchokojustice@tlicho.com

Gamèti
Tel: 867-997-3074 Ext 1505
Fax: 867-997-3411
gametijustice@tlicho.com

Wekweètì
Tel: 867-713-2511 Ext. 1605
Fax: 867-713-2064
wekweetijustice@tlicho.com

Whatì
Tel: 867-573-3012
Fax: 867-573-3222
whatijustice@tlicho.com

Yellowknife
Tel: 867-920-4276
Fax: 867-669-9715
jhsnwt@northwestel.net

N’Dilo/Dettah
Tel: 867-920-2925
Fax: 867-873-8545
afowler@ykdene.com

Coroner

NWT Coroner's Service
Investigates sudden and unexpected deaths.
GNWT Justice
867-767-9251
Toll Free: 1-866-443-5553
Corrections

Corrections in the NWT - Visiting hours, programs:

Fort Smith Correctional Complex
Male Unit: 867-872-6558
Female Unit: 867-872-6562

North Slave Correctional Complex
Adult Unit: 867-669-8600
Youth Unit: 867-766-6050

South Mackenzie Correctional Centre
867-874-2798

Wilderness Camps for Offenders
The NWT Corrections Service contracts camps to provide traditional on-the-land programs for inmates.
867-767-9263 Ext. 82245

Courts

Court Registries
Court Registry offices keep court-related files, answer questions about court process, accepts payments for fines and restitution. In communities without a Court Registry, call the toll free number of the registry closest to you.

Yellowknife Court Registry
4903 - 49th St
Yellowknife
Offices hours: 9:30 am-4 pm
867-873-7602 (Territorial Court)
867-920-8760 (Supreme Court)
Toll Free: 1-866-822-5864
Hay River Court Registry
201 - 8 Capital Drive
Offices hours: 9:30 am-12 pm and 1 pm-4 pm
867-874-6509
Toll Free: 1-866-885-2535

Inuvik Court Registry
151 Mackenzie Road
Offices hours: 9:30 am-12 pm and 1 pm-4 pm
867-777-7300
Toll Free: 1-866-344-3940

Northwest Territories Courts
https://www.nwtcourts.ca/index.htm

- **NWT Court of Appeal** – The highest appellate court in the NWT, hears criminal and civil appeals of decisions made by the Supreme and Territorial Courts.

- **NWT Supreme Court** – hears civil, family and serious criminal cases.

- **Territorial Court** – hears the majority of criminal cases and summary offence cases such as environmental offences, motor vehicle and highway safety infractions, and breaches of municipal by-laws; cases involving child protection, custody and support; hears civil cases (Small Claims) where the amount of money involved does not exceed $35,000.
  https://www.nwtcourts.ca/Courts/small-claims.htm

- **Domestic Violence Treatment Options Court** – While holding offenders accountable for their behaviour, allows people who have used violence against a spouse or partner to take responsibility for their behaviour and receive support and counseling.

- **Wellness Court** – While holding offenders accountable for their behaviour, it helps them avoid re-offending by dealing with mental health, addiction and cognitive challenges.
  Wellness Court process chart:
  Wellness Court of the Northwest Territories: A journey toward change
  GNWT Justice brochure.

- **Youth Justice Court** – hears cases involving youth between 12 and 18 years of age who are charged with offences against the Criminal Code or territorial laws.

- **Justice of the Peace Court** – hears cases that are less serious, eg. municipal by-laws, and selected criminal matters; regularly conducts bail hearings.
Court Schedules and Dockets (list of cases):
Court of Appeal
https://www.nwtcourts.ca/schedule/ca.htm
Supreme Court
https://www.nwtcourts.ca/schedule/scs.htm
Territorial Court (includes Domestic Violence Treatment Options Court and Wellness Court)
https://www.nwtcourts.ca/schedule/tcs.htm
Justice of the Peace Court

Court Transcripts
https://www.nwtcourts.ca/Services/transcripts.htm

Court Decisions
Searchable database.

Going to Court as an Accused
GNWT information and links

Canada’s Court System
http://www.justice.gc.ca/eng/cs-jc/ccs-ajc/

Adult and Youth Criminal Justice Process Posters
Native Para-judicial Services of Quebec publishes a poster that visually shows the court process for adults and one for the youth criminal justice process.
Les Services parajudiciaires autochtones du Québec (SPAQ)
418-847-2094
info@spaq.qc.ca

Court Workers
Legal and court-related help eg. finding a lawyer, legal aid applications, help to complete court and related forms and documents, eg. victim services and protection order applications.

Beaufort Delta Region:
(The Beaufort Delta Region includes the communities of Aklavik, Inuvik, Fort McPherson, Paulatuk, Sachs Harbour, Tuktoyaktuk, and Ulukhaktok)
Inuvik
867-777-7338
Toll Free: 1-800-661-0704
**Deh Cho Region:**
(The Deh Cho Region includes the communities of Fort Liard, Fort Providence, Fort Simpson, Jean Marie River, Nahanni Butte, Trout Lake, and Wrigley)

**Fort Simpson**
867-695-2106

**North Slave Region:**
**Yellowknife**
867-767-9365
867-767-9387
Toll Free: 1-844-835-8050

**Behchokö**
867-392-6386

**Sahtu Region:**
(The Sahtu Region includes the communities of Colville Lake, Deline, Fort Good Hope, Norman Wells, and Tulita)

**Fort Good Hope**
867-598-2762
Toll Free: 1-888-598-2762

**South Slave Region:**
**Fort Smith**
867-872-6568

**Hay River**
867-874-2475

**Crime Stoppers**
**Crime Stoppers – NWT and Nunavut**
Submit a tip. Possible rewards, up to $2000.
Toll free: 1-800-222-8477
Text: 274637 (crimes) with: NWTNUTIPS plus your message

**Criminal Harassment**
See **Stalking**
Criminal Records

Criminal Record Checks
Get a criminal record check at your local RCMP detachment.
Check beforehand whether or not you need a "vulnerable sector check", to assess suitability to work with vulnerable members of society.

Pardons Canada
A non-profit organization that assists people to remove past criminal offences from public record. Also helps people obtain United States Entry Waivers.
Toll Free: 1-877-920-6011
https://www.pardons.org/

Parole Board of Canada – Applying for a Record Suspension

YouTube videos with tips and guide for applying for a record suspension, to set aside a criminal record.
https://www.youtube.com/channel/UCy6CbR4iJs9ZyAuK5KgW17A

Cyberbullying
See Internet Crime

Death
Death Certificate
May be required to collect benefits and settle an estate.

Legal steps when someone dies

Divorce
Divorce Overview
GNWT Justice links to information about separation agreements, applying for a divorce and division of property, etc. for people married or in common-law relationships. Packages available at Court Registries.

Parenting After Separation Program:

Separating or Divorcing Couples
Canadian Bar Association resources on breaking up, breaking up and parenting and tax matters.
https://www.cba.org/For-The-Public/Separating-or-Divorcing-Couples

Family Self Help Links, Alberta Courts
There are enough similarities between the family law legislation in Alberta and the NWT for the resources here to be helpful.

High Conflict Institute: Resources for Dealing with High Conflict People
High Conflict Institute has some free resources, books, videos, training for individuals and families, as well as to help with workplace conflicts. Co-founder is *Don't Alienate the Kids* author, Bill Eddy.
http://www.highconflictinstitute.com/

**Domestic Violence Treatment Options Court**
See [Family Violence](#) or [Courts](#)

**Driving**
**Driver Convictions, Suspensions, Demerits**
http://services.exec.gov.nt.ca/service/46

**Elder Abuse**
See also [Family Violence](#)

**NWT Network to Prevent Abuse of Older Adults**
The Network invites membership from advocates who work to achieve reduction, prevention, and ultimate eradication of the abuse of older adults. Hub for NWT research and resources.
867-920-7444
Toll Free: 1-800-661-0878
seniors@yk.com
http://www.nwtnetwork.com/
NWT Seniors’ Society
Provides information, acts as a resource and support for seniors and elders across the NWT. Elders abuse is a strategic priority.
867-920-7444
Toll Free: 1-800-661-0878
seniors@yk.com
www.nwtseniorssociety.ca/

Protecting Elders from Abuse and Neglect

Employment

Employment Standards Appeals
Registrar of Appeals, GNWT Education, Culture and Employment
#207-62 Woodland Drive, Hay River
867-874-2359
Toll Free: 1-855-546-1232
appeals_office@gov.nt.ca

Workers’ Advisor Office
Helps with Workers’ Safety and Compensation Commission (WSCC) claims.
867-444-0051
advisor@workersadvisor.ca
http://www.workersadvisor.ca/

Workers Safety and Compensation Commission
Information and forms for employers, health care providers and for workers to navigate the claims process in the event of a workplace injury.
5th Floor, Centre Square Tower, Yellowknife
867-920-3888
Toll Free: 800-661-0792
or
Blackstone Building, Inuvik
867-678-2301
http://www.wscc.nt.ca/

Workers Safety and Compensation Commission Appeals Tribunal
Suite 1002, 10th Floor Precambrian Building, Yellowknife
867-669-8354
Toll Free: 1-888-777-8167
http://www.appealstribunal.ca/Pages/default.aspx
Family
see also Child Custody and Support and Parenting After Separation

Adoption
Contact and other information about adoption in the NWT and links, including to the application for information from the adoption registry.

Child and Family Services
GNWT Health and Social Services information and series of brochures related to child protection.
867-767-9095

- Child and Family Services Committees
- My Child Has Been Apprehended. What Now?
- Plan of Care Agreements
- Dealing with Child Protection Matters in Court
- Information for Young People
- Voluntary Support Services Agreements
- What Happens to a Child in Care?
- What to do if you think a child is being abused or neglected

Family Law Guide in the NWT
Department of Justice, GNWT
The Family Law Guide is available in both English and French.

Family Law – General information

Family Law Mediation Program
Voluntary, free service to help families agree on issues such as child custody and division of property.
867-873-7122
1-866-217-8923

Justice Canada legal education and information resources
Resources available in print and online
- Making plans: A guide to parenting arrangements after separation or divorce
- What Happens Next? Information for kids About Separation and Divorce

Publications and resources only available online
- Child Support Table Look-up
- Parenting Plan Tool (sample clauses)
- Parenting Plan Checklist (issues to consider for taking their children’s needs and interests into account and for plan to be workable in their family’s situation.)
- What Happens Next? Calendar 2017 (an interactive calendar to help kids keep track of when they are supposed to be spending time with each parent, as well as other important events in their lives)
- Inventory of Government-Based Family Justice Services (i.e. services that help families resolve issues related to separation and divorce.)

For Professionals
- Spousal Support Advisory Guidelines and User’s Guide

Family Justice Services
Federal inventory of NWT Services.

Spousal Support
General information and links.

Family Violence
See also Victim Services

A New Day
A program for men who have used violence in relationships.
John Howard Society
Yellowknife
867-920-4276
jhsnwt@northwestel.net

Coalition Against Family Violence NWT
A territorial interagency group that shares information and undertakes projects to create awareness and reduces and responds to family violence. Meets monthly.
c/o Status of Women Council of the NWT, Yellowknife
Domestic Violence Treatment Options Court
People who have used violence against a spouse or partner can take responsibility for their behaviour and receive support and counselling
https://www.nwtcourts.ca/Courts/dvto.htm

Emergency Protection Orders
The Protection Against Family Violence Act gives victims the ability to get court orders to protect themselves from abusive family members.
For emergency protection orders, contact your nearest RCMP or YWCA Alison McAteer House Crisis Line at 1-866-233-7775.

Protection Orders
For victims of family violence where there is no immediate danger.

Family Violence Shelters
Provide information and 24-hour emergency shelters for women and their children who are victims of family violence.

Family Violence Shelters:

YWCA Alison McAteer House
Yellowknife
867-873-8257
Toll Free: 1-866-233-7775
amhsupervisor@ywcanwt.ca
http://www.ywcanwt.ca/family-violence/alison-mcateer-house

Family Support Centre
Hay River
867-874-6626
Sutherland House
Fort Smith
867-872-4133
Toll Free: 1-877-872-5925
http://www.ywcanwt.ca/family-violence/sutherland-house-fort-smith

Inuvik Transition House
Inuvik
1-867-777-3877

Aimayunga Women and Emergency Foster Care Shelter
Tuktoyaktuk
867-977-2000

Other NWT Family Violence Services for Women:
http://www.hss.gov.nt.ca/social-services/family-violence/contact-us-family-violence-assistance/family-violence-services-women

Family Life Program
Zhahti Koe Friendship Centre, Fort Providence
Awareness, referrals to shelters, cooking circle, sewing groups and activity nights.
867-699-3801

Centre for Northern Families
Temporary shelter for women in crisis, one to one counseling, referrals and weekly walk-in medical clinic.
5610 50th Avenue, Yellowknife
867-873-2566
http://www.centrefornorthernfamilies.org/

NWT Help Line
24 hours a day, 7 days a week
1-800-661-0844
http://www.hss.gov.nt.ca/en/contact/help-lines

Salvation Army Resource Centre
Thrift store, soup kitchen for lunch and dinner, income support and assessment, employment and career development help. Emergency programs include shelter, laundry, showers, food hampers.
4927-45 Street, Yellowknife
867-920-4673
info@sanorth.ca
Legal Pathways. Spousal Violence in the NWT
A resource book for women.
YWCA Yellowknife. (2015)
To order a printed copy, contact YWCA Yellowknife
867-920-2777
info@ywcanwt.ca
http://www.ywcanwt.ca/family-violence/legal-pathways

What Will It Take?
A social marketing campaign aimed at changing attitudes and beliefs about family violence, includes community-based workshops.
fvp@gov.nt.ca
http://www.hss.gov.nt.ca/social-services/slides/what-will-it-take

Family Violence Education Materials – Justice Canada

- Abuse is Wrong (2009) (PDF Version)
- Child Abuse is Wrong: What Can I Do? (2017) (PDF Version)
- Abuse is Wrong in any Language (2012) (PDF Version)
- Elder Abuse is Wrong (2011) (PDF Version)
- Abuse Is Wrong In Any Culture: Inuit (2011) (PDF Version)
- What’s Wrong with Spanking - Positive Parenting Tip Sheet (Public Health Agency of Canada)
- The Criminal Law and Managing Children’s Behaviour

Family Violence Publications for Professionals – Justice Canada
- Concurrent Legal Proceedings in Cases of Family Violence: The Child Protection Perspective
- Best Practices where there is Family Violence (Criminal Law Perspective) (2012)
- Making the Links in Family Violence Cases: Collaboration among the Family, Child Protection and Criminal Justice Systems
- Compendium of Promising Practices to Reduce Violence and Increase Safety of Aboriginal Women in Canada

Ontario Domestic Assault Risk Assessment (ODERA)
A tool to assess the risk of future domestic assault and its severity. Training and a license are needed to use this.
http://odara.waypointcentre.ca/
Fetal Alcohol Syndrome Disorder (FASD)

**FASD Resources**
Extensive compilations for those working with people involved in the legal system as victims, witnesses, suspects, accused or offenders.


FASD in NWT Corrections, June 2010, Conference PowerPoint presentation.

Conference presentation handouts.


**Fines**
**Fine and Restitution Payments**
Payments are made at a Court Registry office.
See [Courts](https://www.justice.gov.nt.ca/en/) for Court Registry office contact information

**Fine Option Program**
Community service hours instead of paying a fine. Contact your local Community Justice Committee, Case Manager or Probation Officer.
See [Community Justice](https://www.justice.gov.nt.ca/en/)

**Government of the Northwest Territories**
**Service Directory – for all departments**
[http://services.exec.gov.nt.ca/](http://services.exec.gov.nt.ca/)

**Guardianship**
Guardianship of vulnerable and disabled persons
See also [Public Trustee](https://www.justice.gov.nt.ca/en/)
Health and Social Services

Complaints related to NWT Health Care and Social Services Professionals
If your concerns are not addressed by the professional or the health and social services authority, you can make complaints against nurses, doctors, social workers, pharmacists, dentists, midwives and other professionals.
http://www.hss.gov.nt.ca/professional-licensing/health-care-service-complaints

Housing

Before You Buy
Canadian Bar Association checklist for buying a home or condo.
https://www.cba.org/For-The-Public/Buying-A-Home

Condominiums
Information for purchasing and owning a condominium.
Guides are available in both English and French.


Evictions
Information for carrying out an eviction.

Rental Agreements
General rules for renting property in the NWT and links, including interest rate schedule for security deposits.

Rental Office
The NWT Rental Officer enforces the Residential Tenancies Act, provides information and resolves disputes between landlords and tenants.
867-767-9254
Toll Free: 1-800-661-0760
rentaloffice@gov.nt.ca
https://www.nwtrentaloffice/

Rental Officer Decisions
https://www.justice.gov.nt.ca/en/rental-officer-decisions/?q=&by=date
Human Rights

NWT Human Rights Commission
Independent from government, this agency promotes equality human rights and protects individuals and groups from discrimination. As well as processing complaints, it offers information and awareness services such as workplace workshops.
5003 49 Street, Yellowknife
867-669-5575
Toll Free: 1-888-669-5575
info@nwthumanrights.ca
www.nwthumanrights.ca

Brochures, Information Cards and Guides (printed and online)
http://nwthumanrights.ca/resources/
- Human Rights in the Northwest Territories
- A Pocket Guide to Human Rights in the Northwest Territories
- Let's Talk About Accessibility
- Let's Talk About Gender Identity
- Understanding Jurisdiction
- Human Rights and Employment
- Human Rights and Tenancy
- Human Rights and Public Services
- Know Your Rights

Human Trafficking

Fact Sheets and Information: Justice Canada
- Fact Sheet #1: Trafficking in Persons Specific Offences
- Fact Sheet #2: Trafficking in Persons and Human Smuggling
- Fact Sheet #3: Trafficking in Persons - Victims
- Fact Sheet #4: Testimonial Aids for Victims
- Fact Sheet #5: Trafficking in Persons - Sentencing
- Fact Sheet #6: Trafficking in Persons - Pre-trial Detention/Release
- Victims of Trafficking in Persons: Perspectives from the Canadian Community Sector (2006)

Immigration

Northwest Territories Immigration Portal
Focus is on NWT Nominee Program but also information on temporary foreign workers.
1-855-440-5450
immigration@gov.nt.ca
See also **Integration Advisor**

**Income Security Appeals**

**Income Assistance decision appeals**
Contact your nearest Education, Culture and Employment Service Centre
[https://www.ece.gov.nt.ca/ece-service-centres](https://www.ece.gov.nt.ca/ece-service-centres)

**Social Assistance Appeal Board form**

**Social Assistance Appeal Committee form**

**Student Financial Assistance Appeals**
GNWT Education Culture and Employment
Toll Free: 1-800-661-0793.

**Information and Privacy**
See **Access to Information** and **Privacy**

**Internet Crime**

**Government of Canada cyberbullying resources**
Get Cyber Safe:
Cyberbullying Information for Parents:
Cyberbullying Information for Teens:

**Internet Safety Resources**
RCMP links
[http://www.rcmp-grc.gc.ca/is-si/index-eng.htm](http://www.rcmp-grc.gc.ca/is-si/index-eng.htm)

**Scams and Fraud**
RCMP links to range of information including identify theft and fraud, internet-related fraud.
Integration Advisor

Aurora College, Integration Advisor, Yellowknife Campus

The Advisor helps immigrants, refugees and permanent residents get documents filled in order to integrate into society i.e. criminal record pardons; provides information and counseling, interpretation services, and referral to other service providers. Responsible for planning, organization and delivery of Integration Programs based on Citizenship & Immigration Canada guidelines.

4509 Franklin Avenue
Yellowknife
867-920-3279

Jury Duty

Information about qualifications, payment, selection and serving on a jury.

https://www.nwtcourts.ca/Services/jury.htm

Justice of the Peace

Justice of the Peace Program

Justices of the Peace are lay people, who perform, on a part time basis, a range of judicial and quasi-judicial functions, including presiding over Justice of the Peace Court and performing marriages.

Toll Free: 1-844-300-7015

https://www.nwtcourts.ca/Courts/jp.htm

Landlord and Tenant

See Housing

Language Rights

NWT Languages Commissioner

Investigates complaints that the Official Languages Act has been violated. The Act outlines the rights, status and privileges for the 11 NWT official languages.

867-678-2200 or Toll free 1-800-661-0889

langcom@gov.nt.ca

http://www.nwtlanguagescommissioner.ca/
Laws
CanLII
Non-profit operates and maintains an online database of Canadian court judgments, tribunal decisions, statutes and regulations.
https://www.canlii.org/en/index.html

Consolidated Acts and Regulations of Canada
http://laws-lois.justice.gc.ca/eng/

NWT Laws
Alphabetical listing and searchable database of acts and regulations.

Lawyers
Law Society of the Northwest Territories
867-873-3828
info@lawsociety.nt.ca
http://www.lawsociety.nt.ca/

Complaints against Lawyers
Information on the process and link to a NWT Law Society complaint form.
http://www.lawsociety.nt.ca/public/file-complaint

Lawyer’s Fees
Law Society of the NWT information about billing practices and fees.
http://www.lawsociety.nt.ca/for-the-public/lawyers-fees

Lawyer Referral Service
The NWT Law Society website invites active lawyers to post to this service. No guarantee that listed lawyers are accepting clients.
http://www.lawsociety.nt.ca/lawyer-referral-service

Law Society Member Directory
http://www.lawsociety.nt.ca/member-directory

Legal Aid
NWT Legal Aid
Representation if you cannot afford a lawyer; usually only for criminal and youth justice charges, serious criminal offences, if you might go to jail, and some family law cases. Contact a court worker or legal aid clinic.
1-867-767-9361
Toll Free: 1-844-835-8050
lac@gov.nt.ca

Yellowknife Legal Aid Clinic
#4 4915 48th St.
867-767-9372
Toll Free: 1-844-455-9216

Somba K’e Legal Aid Clinic
#5 4915 48th St.
867-767-9377
Toll Free: 1-844-233-5414

Community Legal Aid Clinic
#8 4915 48th St.
867-767-9383
Toll Free: 1-844-842-0227

Outreach Legal Aid Clinic
4915 48th St., YK Centre East, Yellowknife
867-767-9384
Toll Free 1-844-497-1319
Provides free brief legal advice and information/assistance in the following areas: Canada Pension Plan, Income Support issues and appeals, employment-insurance and employment law, rental matters/landlord and tenant, small claims (civil), consumer debtor/creditor, wills and estates advice, mental health law and guardianship applications advice, advice on power of attorney and personal directives.

Legal Aid Financial Eligibility Table

Legal Information
How to Avoid Surprises
Canadian Bar Association suggestions of situations where legal advice can help avoid unpleasant surprises.

Information and Advocacy for Women
Status of Women Council of the NWT
4th Floor, Northwest Tower, Yellowknife
867-920-6177
Law Day/Law Week
Law Day is a national event celebrating the signing of Canada’s Charter of Rights and Freedoms. During NWT Law Week in April Canadian Bar Association NWT Branch volunteers put on public legal information activities in Yellowknife.
1-866-665-5007
http://cbant.org/For-The-Public/Law-Day

LawNow
Free digital magazine providing Canadians with legal information, comment and interpretation.
http://www.lawnow.org/

Northwest Territories Law Foundation
Funds projects that contribute to legal education and knowledge and that improve the administration of justice. Also scholarships for law students and a fund for mediation skill development.
867-873-3828
http://nwtlawfoundation.ca/

Public Legal Education Toolbox.
A guide to helping clients with public legal education and information.

5 Steps to Legal Wellness
Canadian Bar Association tips to avoid having smaller legal problems snowball into much larger and more complex problems.
https://www.cba.org/CBA-Equal-Justice/Resources/Legal-Health-Checks

Maintenance Enforcement
See Child Custody and Support and Divorce

Marriage
Information and links to license, registration, justice of the peace program

Media
Complaints against the CBC (Canadian Broadcasting Corporation) Ombudsman
The CBC Ombudsman looks into complaints about CBC news and current affairs content.
416 205-2978
ombudsman@cbc.ca
http://www.ombudsman.cbc.radio-canada.ca/en/contact-us/

For information about online comments or to ask for a review
http://www.cbc.ca/connects/help/want-to-request-a-moderation-review

Northern News Services
(News North, Yellowknifer, Inuvik Drum, Hay River Hub)
Complaints should go to:
The National News Media Council
37 Front Street East, Suite 200
Toronto, Ontario, Canada M5E 1B3
http://mediacouncil.ca/contact-us/
Complaints: complaints@mediacouncil.ca
General Inquiries: info@mediacouncil.ca
Telephone: (416) 340-1981
Toll-free: 1-844-877-1163

Notaries Public
Find a Notaries Public in the NWT
Corporate Registries, GNWT Justice
867-767-9304
corporateregistries@gov.nt.ca

Parenting After Separation
GNWT Justice offers free workshops in Yellowknife and to all other communities by webinar.
Workshop schedule and outlines:
867-873-2473
Toll Free: 1-877-776-2838
nwtpas@northwestel.net

Parenting After Separation Program:
Peace Bonds
Can a Peace Bond Help Me?
GNWT Dept. of Justice pamphlet

Personal Directives
Personal Directives pamphlet, audio information and examples
Provides in advance instructions for health care and personal matters in the event of a person’s incapacity.
GNWT Health and Social Services

Police
Royal Canadian Mounted Police Headquarters ‘G’ Division
5010 49th Avenue, Yellowknife
867-765-3900
For an emergency, dial the local prefix then -1111. Example: 777-1111 in Inuvik.
In Yellowknife, call 669-1111.

There are 21 RCMP detachments in the NWT
For services at each detachment see http://www.rcmp-grc.gc.ca/detach/en/find/NT

Aklavik 978-1111 GDIV_AKLAVIK_DETACHMENT@rcmp-grc.gc.ca
Behchokǫ 392-1111 GDIV_BECHOKO_DETACHMENT@rcmp-grc.gc.ca
Délı̨ne 589-1111 GDIV_DELINE_DETACHMENT@rcmp-grc.gc.ca
Fort Good Hope 598-1111 GDIV_FORT_GOOD_HOPE_DETACHMENT@rcmp-grc.gc.ca
Fort Liard 770-1111 GDIV_FORT_LIARD_DETACHMENT@rcmp-grc.gc.ca
Fort McPherson 952-1111 GDIV_FORT_MCPHERSON_DETACHMENT@rcmp-grc.gc.ca
Fort Providence 699-1111 GDIV_FORT_PROVIDENCE_DETACHMENT@rcmp-grc.gc.ca
Fort Resolution 394-1111 GDIV_FORT_RESOLUTION_DETACHMENT@rcmp-grc.gc.ca
Fort Simpson 695-1111 GDIV_FORT_SIMPSON_DETACHMENT@rcmp-grc.gc.ca
Fort Smith 872-1111 GDIV_FORT_SMITH_DETACHMENT@rcmp-grc.gc.ca
Hay River 874-1111 GDIV_HAY_RIVER_DETACHMENT@rcmp-grc.gc.ca
Inuvik 777-1111 GDIV_INUVIK_DETACHMENT@rcmp-grc.gc.ca
Łutselk’э 370-1111 GDIV_LUTSEL_KE_DETACHMENT@rcmp-grc.gc.ca
Norman Wells 587-1111 GDIV_NORMAN_WELLS_DETACHMENT@rcmp-grc.gc.ca
Paulatuk 580-1111 GDIV_PAULATUK_DETACHMENT@rcmp-grc.gc.ca
Sachs Harbour 690-1111 GDIV_SACHS_HARBOUR_DETACHMENT@rcmp-grc.gc.ca
Tuktoyaktuk 977-1111 GDIV_TUKTOYAKTUK_DETACHMENT@rcmp-grc.gc.ca
Complaints Against the RCMP
You can make a complaint against an RCMP officer at any RCMP detachment. You can also make a complaint within one year of the alleged conduct to:
Civilian Review and Complaints Commission for the RCMP
1-800-665-6878

Compliment the RCMP
You can complete a thank you form or share your positive experience online.
http://www.rcmp-grc.gc.ca/cont/bravo-eng.htm

Power of Attorney
Links and information
GNWT Justice

Probation
Probation may be imposed as part of a sentence after conviction. If you breach probation conditions, you may be charged.

Beaufort Delta Region:
Fort McPherson
John Tetlitchi Building, Tetlitchi Road
867-952-2017
Toll Free: 1-877-952-2017

Inuvik
3 floor Courthouse, 151 Mackenzie Rd
867-777-7334
Toll Free: 1-866-777-9034

Tuktoyaktuk
Government Building
1-867-977-2506
Deh Cho Region:
Fort Liard
Hamlet Building
867-770-3082

Fort Providence
867-669-4998

Fort Simpson
2nd floor Nahendeh Kue Building, 9706 – 100 Street
867-695-2230

North Slave Region:
Behchokò
Nishi Khon building
867-392-6258
Toll Free: 1-877-873-1747

Yellowknife
2nd floor Centre Square Office Tower
867-767-9264
Toll Free: 1-877-873-1747

Sahtu Region:
Délı̨ne
867-589-3010
Toll Free: 1-877-587-4142

Fort Good Hope
Land Corporation Building
867-598-2009
Toll Free: 1-877-598-2009

Norman Wells
31 Mackenzie Drive
867-587-4142
Toll Free: 1-877-587-4142

South Slave Region:
Fort Resolution
1403 Office Complex
867-394-3080
Fort Smith
McDougal Centre
867-872-6570

Hay River
105, 31 Capital Drive
867-874-6272
Toll Free: 1-877-804-6272

Protection Orders
see Family Violence / Emergency Protection Orders

Public Trustee Office
Estate Administration
Conditions when a Public Trustee will administer an estate and links to forms.

Public Trustee
Manages affairs of deceased people and those incapable of handling their affairs when there is no power of attorney.
867-767-9252

Privacy
Privacy Complaints against the NWT Government
You can request a review if you believe a public body has collected used or disclosed personal information that contravenes the NWT Access to Information and Protection of Privacy Act.
Office of the Information and Privacy Commissioner of the Northwest Territories
867-669-0976
Toll Free: 1-888-521-7088
admin@atipp-nt.ca

Rental Office
See Housing

Restorative Justice
The Community Justice and Policing Division provides support to communities to develop and implement sustainable local justice programming in the areas of restorative
justice, victim services, community policing and crime prevention. For additional information, contact Manager, Community Justice Projects and Programs, 867-767-9261.

**Corrections Canada Resources**  

**Sex and the Law**  
Respect Yourself website for youth  
[http://www.respectyourself.ca/getrespect/sexandthelaw](http://www.respectyourself.ca/getrespect/sexandthelaw)

**SexualityandU.ca**  

**Sexual Assault**  
See Victim Services

**Third-Party Records in Sexual Offence Cases**  

**Sheriff’s Office**  
The Sheriff’s Office provides security in courthouses, performs civil enforcement activities such as executing seizures, removal of goods and lands, document service and evictions. The Sheriff’s Office is also responsible for the management of juries.  
3rd Floor, Yellowknife Courthouse  
867-873-7620  
Toll Free: 1-888-873-7620  
[https://www.nwtcourts.ca/Services/sheriffs.htm](https://www.nwtcourts.ca/Services/sheriffs.htm)

**Stalking**  
Stalking is a Crime Called Criminal Harassment (2003)  

**Victim Services**  
Help with victim impact statements, victims of crime emergency fund, information, referrals, emotional support, support in court, crisis intervention.  
If there is no victim services worker in your community, contact:  
Coordinator - NWT Victim Services  
867-767-9261  
victimservices@gov.nt.ca
Beaufort Delta Region:
Inuvik Victim Services - Coordinator
Tel: 867-777-5493
Fax: 867-777-3182
victimservices@northwestel.net

Beaufort Delta Region
Tel: 867-777-5480
Fax: 867-777-3182
inuvikvs@northwestel.net

Deh Cho Region:
Fort Simpson Victim Services
Tel: 867-695-3136
Fax: 867-695-2665
vicservices@liidliikue.com

North Slave Region:
Yellowknife Victim Services
Upstairs, Post Office Building, 4902 50 Ave.
Tel: 867-920-2978 Ext 231
Fax: 867-669-0194
Cell: 867-765-8811 (24 hours)
vскоordinator@nativewomens.com
http://nativewomensnwt.com/programs/victim-services/

Victim Services Worker
Tel: 867-873-5509 Ext 229
victimcentreworker@nativewomens.com

Tłı̨chǫ Region:
Tłı̨chǫ Victim Services
Tel: 867-392-6381 Ext 1332
Fax: 867-392-6389
Cell: 867-447-2934
victimservices@tlicho.com

Sahtu Region:
Fort Good Hope Victim Services
Tel: 867-598-2247
Fax: 867-598-2351
Cell: 867-447-2015
victimserv@kashogotine.com
Tulita Victim Services  
Tel: 867-588-3341 Ext 3  
Fax: 867-588-3613  
victim_services@tulitadeneband.com

South Slave Region:  
Hay River Victim Services - Coordinator  
Tel: 867-876-2020 or 874-6701  
Fax: 867-874-3229  
victimservices@katlodeeche.com

Outreach Worker  
Cell: 867-876-2121  
outreach@katlodeeche.com

Fort Smith Victim Services  
Tel: 867-872-3520  
Fax: 867-872-3521  
Cell: 867-621-2273  
program.coordinator@fsvsp.org

Victim Information  
- Court Order Fact Sheet 2017  
- Staying Safe Brochure 2017  
- Victim Services Brochure 2017  
- Being a Witness 2006  
- Breaking and Entering 2006  
- Peace Bonds 2006  
- Serious Crime 2006  
- Sexual Assault 2006  
- Sexual Assault is a Crime Presentation 2010  
- Teen Sexual Assault book 2016  
- Youth Crime 2005

Victims Assistance Fund  
GNWT Funding for community-based projects and activities that support or benefit victims of crime.  
Funding Guidelines:  
867-767-9261

38
Collect: 867-920-6911

**Victims of Crime Emergency Fund**
GNWT Financial assistance program for victims of serious violent crime.
867-767-9261
vcef@gov.nt.ca

**Canadian Victims Bill of Rights**
Establishes a person’s rights as a victim to information, protection, participation, and restitution.
867-767-9261
Legislation

**GNWT Victim Impact Statements and Victim Restitution forms**
Victim Impact Statement
Restitution
Victim Impact NCR
Community Impact Statement
Contact your local victim services.
Victim Services 867-767-9261
victimservices@gov.nt.ca

Victim Impact Statements – Government of Canada

Community Impact Statements – Government of Canada

Testimonial Aids – Government of Canada
Frequently Asked Questions
Justice Canada information

Information for Victims of Crime –Justice Canada
https://www.canada.ca/en/services/policing/victims/publications.html

- Aboriginal Victim Services Fact Sheet
- Canadian Statement of Basic Principles of Justice for Victims of Crime
- Correctional Service Canada (CSC) Victim Services
- Information Guide to Assist Victims: Federal Correction and Release
- Overview of Federal Corrections and Criminal Justice Victim-Centred Information and Assistance
- Overview of Victim Services across Canada
- Parole Board of Canada Victim’s Guide to Information Services
- Preparing Victims for the Release of a Federal Offender
- Provincial and Territorial Laws and services for victims of crime
- Reflections of a Canadian prison warden
- Restitution Orders
- Restorative Justice – fact sheet
- Restorative Justice at the Correctional Service of Canada - Backgrounder
- Restorative Justice Principles and Values
- Restorative Opportunities Program: Fact sheet for victims
- Victim Impact Statement
- Victims – Attending a Hearing
- Victims – Observing a Hearing
- Victims – Presenting a Statement
- Victims – A Statement Checklist
- Victims – Recording a Statement
- Victims of Crime: Staying Informed (available in 18 languages)

Victims and Survivors Crime Week
Held annually to raise awareness of issues facing victims of crime and services available to help them and their families.
http://www.victimsweek.gc.ca/home-accueil.html

Office of the Federal Ombudsman for Victims of Crime
Reviews complaints related to federal departments, laws and services that apply to victims of crime.
Toll Free: 1-866-481-8429
victimsfirst@ombudsman.gc.ca
Victims’ Roles and Rights in the Criminal Justice System
Justice Canada information

Victim-related information for Service Providers
Justice Canada
- Restorative Opportunities Program: Fact Sheet for People Who Work With Offenders

Videos
Canadian Human Rights Commission
YouTube videos about the Canadian Human Rights Act and issues, some in indigenous languages, eg. Dene (Dënesųłıné).
https://www.youtube.com/channel/UCBlUe4PtxTH_ZBOvClwvmHA/playlists

Parole Board of Canada – Applying for a Record Suspension
YouTube video series to help you apply for a record suspension, to set aside a criminal record.
https://www.youtube.com/channel/UCy6CbR4iJs9ZyAuK5KgW17A

Status of Women Council of the NWT
A resource library and extensive collection of videos that can be borrowed related to justice issues such as family violence, community justice, sexual assault, child abuse and incest and human rights.
4th Floor, Northwest Tower, Yellowknife
867-920-6177
Toll Free: 1-888-234-4485
https://www.statusofwomen.nt.ca/fact-sheets
https://www.statusofwomen.nt.ca/videos

Wellness Court
See Courts

Wills
Questions and Answers About Wills in the NWT
Includes information about the responsibilities of an executor. GNWT Justice.
Witnesses

Being a Witness booklet

Witness Expense Assistance Program
If you live outside the community where a trial is taking place and are a witness, legal counsel on a criminal manner or expert witness.
GNWT Justice

Youth

On My Own: Youth
Canadian Bar Association suggestions for youth related to employment, renting accommodations, contracts, phone bills, relationships and dealing with the police.

Youth Justice
Justice Canada Education Materials

Videos
- Youth Justice: Building Safe Streets and Communities
  - Canada’s Youth Criminal Justice Act
- Community Projects Supported by the Youth Justice Fund

Fact Sheets (also available in print)
- Overview of the Youth Criminal Justice Act
- Extrajudicial Measures
- Pre-Trial Detention
- Publication Bans
- Youth Justice Conferences and Committees
- Youth Records
- Sentencing of Young Persons
- Victims
- If Your Child is in Trouble with the Law
- Recent Changes to Canada’s Youth Justice System
- Canadian Youth Justice Legislation - A Chronology