# **NWT JUSTICE SERVICES**

# **Programs and Resources Inventory**



Access to Justice Committee NWT Law Society

October 2017

The Law Society's Access to Justice Committee commissioned the Resources Inventory in 2015; the first document was prepared by Aggie Brockman.

Upon the request of the Access to Justice Committee, the Legal Aid Commission agreed to be responsible for keeping the document and maintaining its currency.

The current version (October 2017) is the third revision to the original inventory.

# **NWT Justice Services, Programs and Resources**

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# Introduction

This inventory is intended to give frontline workers and justice professionals information to help them serve the NWT public. The inventory and the gaps identified during its compilation also give the Access to Justice Committee of the NWT Law Society information to guide its future work.

There are many services, resources and programs that are not immediately related to the justice system, eg. counseling services. They are not included in this inventory. There are a number of places to find out about other services and programs:

- Government of the NWT Searchable Service Directory <a href="http://services.exec.gov.nt.ca/">http://services.exec.gov.nt.ca/</a>
- NWT Help Directory (http://www.hss.gov.nt.ca/sites/default/files/help directory 2010.pdf)
- NWT Caregivers Guide http://www.hss.gov.nt.ca/sites/www.hss.gov.nt.ca/files/nwt-caregivers-guide.pdf
- Tree of Peace Yellowknife Street Services Guide (2014) (<a href="http://ttopfc.com/yk-street-services-guide.html">http://ttopfc.com/yk-street-services-guide.html</a>)
- Seniors Information Handbook http://www.hss.gov.nt.ca/sites/www.hss.gov.nt.ca/files/seniors informationhandbook.pdf

You can access information (eg. articles, books, ebooks) through the NWT Library Network (Public Libraries, Legislative Library, Aurora College Libraries, Aurora Research Institute Library and PWNHC Reference Library). You can search the online catalogue under topics, such as family violence. If there is a library in your community you can access materials through inter-library loans. If you don't have a library, you can use the Borrow by Mail service.

• <a href="http://www.nwtpls.gov.nt.ca/About NWT PublicLibraryServices.html">http://www.nwtpls.gov.nt.ca/About NWT PublicLibraryServices.html</a>

This inventory provides internet links and other information for English-only resources. This approach was taken to avoid repetition and because we could not verify the current availability or quality of services and resources in other languages. NWT residents have rights to programs, services and information in the 11 NWT Official Languages. You are encouraged to ask for information, resources and services in NWT Official Languages other than English, particularly from the federal and territorial governments.

If a link does not work, try a different Internet browser, eg. Safari instead of Chrome.

# **NWT Justice Services, Programs and Resources**

# **Aboriginal Courtworkers**

See Court Workers

# **Abuse**

See Family Violence and Sexual Assault

# **Access to Information**

#### **Access and Privacy Directory**

How to access information and correct information about yourself. Contacts for each NWT government department.

https://www.justice.gov.nt.ca/en/access-to-information-held-by-public-bodies/page/2/

# Request a Review of an Access to Information Decision

Information and Privacy Commissioner 867-669-0976

Toll Free: 1-888-521-7088

admin@atipp-nt.ca

#### Arrested?

# What to do when you get arrested?

https://www.justice.gov.nt.ca/en/being-arrested/

# **Child Custody and Support**

#### **Child Custody and Access**

Information on various custody arrangements. <a href="https://www.justice.gov.nt.ca/en/child-custody-and-access/">https://www.justice.gov.nt.ca/en/child-custody-and-access/</a>

#### **Child Support**

Information and links to information, including interjurisdictional support orders. <a href="https://www.justice.gov.nt.ca/en/child-support/">https://www.justice.gov.nt.ca/en/child-support/</a>

See Family Law for Justice Canada information materials.

# **Maintenance Enforcement Program**

Monitors, enforces and collects support. You can track support payments online.

mep@gov.nt.ca 867-767-9258

Toll Free: 1-800-661-0798

https://www.justice.gov.nt.ca/en/boards-agencies/maintenance-enforcement-

program/

#### **Commissioners for Oaths**

This site has forms related to becoming a Commissioner of Oaths and Yellowknife private commissioners.

https://www.justice.gov.nt.ca/en/commissioners-for-oaths/

#### To find a Commissioner for Oaths in the NWT

Corporate Registries, GNWT Justice

867-767-9304

Toll Free: 1-877-743-3302 <a href="mailto:corporateregistries@gov.nt.ca">corporateregistries@gov.nt.ca</a>

# **Community Justice**

# **Community Justice and Policing**

Provides support to communities to develop and implement sustainable local justice programming in the areas of restorative justice, victim services, community policing and crime prevention.

867-767-9261

communityjustice@gov.nt.ca

communitypolicing@gov.nt.ca

https://www.justice.gov.nt.ca/en/divisions/community-justice-and-policing-division/

# **Integrated Case Management**

The ICM pilot program aims to create, foster and deliver a coordinated, collaborative, multi-departmental and person-centered approach that identifies system barriers and service gaps for individuals with complex needs. The ICM pilot program is an interdepartmental program that includes the Department of Health and Social Services, the Northwest Territories Health and Social Services Authority, the Department of Education, Culture and Employment and the NWT Housing Corporation.

867-767-9262 Ext. 82228

icm@gov.nt.ca

# **Community Justice Committees**

Community Justice Coordinators and Committees play an integral role in communities as key liaisons between community members, the RCMP, community supports and services, and offenders. Community Justice Committees may accept youth and/or adult cases diverted from the formal criminal justice system at the recommendation of the RCMP or the Crown.

867-767-9261

# **Beaufort Delta Region:**

#### Inuvik

Tel: 867-777-3181 Fax: 867-777-3182 Cell: 867-678-0318

iusticecomm@northwestel.net

#### Aklavik

Tel: 867-978-2265 Fax: 867-978-2365

akjustice@northwestel.net

#### Fort McPherson

Tel: 867-952-2044 Fax: 867-952-2067

tgc justice@outlook.com

#### **Paulatuk**

Tel: 867-580-3299/3926

Fax: 867-580-3703 ptuk ceo@hotmail.com

#### **Sachs Harbour**

Tel: 867-690-3025 Cell: 867-688-0760 Fax: 867-690-4905 sach.fao@gmail.com

#### Tsiigehtchic

Tel: 867-953-3223 Fax: 867-953-3302

<u>Justcomm@tsiigehtchic.ca</u>

### **Tuktoyaktuk**

Tel: 867-977-2004 Fax: 867-977-2504

justice@tukcommunitycorp.com

#### Ulukhaktok

Tel: 867-396-8011 Fax: 867-396-8001 adele alonak@gov.nt.ca

# **Sahtu Region:**

# Fort Good Hope

Tel: 867-598-2231 Ext 233

Fax: 867-598-2024

justice@kashogotine.com

#### **Colville Lake**

Tel: 867-709-2200 Fax: 867-709-2202 justice@behdziahda.com

#### Déline

Tel: 867-589-3515 Fax: 867-589-4208

doris.taneton@gov.deline.ca

#### **Norman Wells**

Tel: 867-587-3453 Fax: 867-587-3467 ssevers@sahtu.ca

#### **Tulita**

Tel: 867-588-3341 Fax: 867-588-3613

band\_manager@tulitadeneband.com

# **South Slave Region:**

#### **Fort Smith**

Tel: 867-872-3510 Fax: 867-872-3517 fsci@northwestel.net

#### **Fort Providence**

Tel: 867-699-3801 Fax: 867-699-4355

zkfcjusticeco@gmail.com

#### Fort Resolution

Tel: 867-394-4024 Fax: 867-394-5122

Justice dkfn@northwestel.net

# **Hay River**

Tel: 867-874-3993 Fax: 867-874-3994 hrcic@northwestel.net

# Kátł'odeeche (Hay River Reserve)

Tel: 867-875-7330 Fax: 867-874-3229

scarecrow199013@gmail.com

#### Kakisa

Tel: 867-825-2000 Fax: 867-825-2002

kaageetu\_manager@northwestel.net

### Łutsel K'e

Tel: 867-370-3015 Fax: 867-370-3033 justice.lkdfn@gmail.com

# **Deh Cho Region:**

# **Fort Simpson**

Tel: 867-695-3131 Ext 1010

Fax: 867-695-2665 justice@liidliikue.com

### Wrigley

Tel: 867-581-3321 Fax: 867-581-3229

wrigleyjustice@hotmail.com

#### Fort Liard

Tel: 867-770-4571 press #2 to Ext. 266

Fax: 867-770-4573

E-mail: TBD

#### Sombaa Ke

Tel: 867-206-2800 Fax: 867-206-2828

manager@sambaakefn.com

# **North Slave Region:**

# Behchokò

Tel: 867-392-6381 Ext 1326

Fax: 867-392-6389

behchokojustice@tlicho.com

#### Gamètì

Tel: 867-997-3074 Ext 1505

Fax: 867-997-3411

gametijustice@tlicho.com

#### Wekweètì

Tel: 867-713-2511 Ext. 1605

Fax: 867-713-2064

wekweetijustice@tlicho.com

#### Whatì

Tel: 867-573-3012 Fax: 867-573-3222

whatijustice@tlicho.com

#### Yellowknife

Tel: 867-920-4276 Fax: 867-669-9715

jhsnwt@northwestel.net

# N'Dilo/Dettah

Tel: 867-920-2925 Fax: 867-873-8545 afowler@ykdene.com

#### Coroner

#### **NWT Coroner's Service**

Investigates sudden and unexpected deaths.

GNWT Justice 867-767-9251

Toll Free: 1-866-443-5553

# coroner@gov.nt.ca

https://www.justice.gov.nt.ca/en/boards-agencies/coroner-service/

# **Corrections**

**Correctional Facilities in the NWT -** Visiting hours, programs:

# **Fort Smith Correctional Complex**

Male Unit: 867-872-6558 Female Unit: 867-872-6562

https://www.justice.gov.nt.ca/en/fort-smith-correctional-complexes/

# **North Slave Correctional Complex**

Adult Unit: 867-669-8600 Youth Unit: 867-766-6050

https://www.justice.gov.nt.ca/en/north-slave-correctional-centre/https://www.justice.gov.nt.ca/en/north-slave-young-offender-facility/

#### South Mackenzie Correctional Centre

867-874-2798

https://www.justice.gov.nt.ca/en/south-mackenzie-correctional-centre/

# Wilderness Camps for Offenders

The NWT Corrections Service contracts camps to provide traditional on-the-land programs for inmates.

867-767-9263 Ext. 82245

https://www.justice.gov.nt.ca/en/wilderness-camps-for-offenders/

#### Courts

#### **Court Registries**

Court Registry offices keep court-related files, answer questions about court process, accepts payments for fines and restitution. In communities without a Court Registry, call the toll free number of the registry closest to you.

https://www.justice.gov.nt.ca/en/divisions/court-services-division/court-registries/

### **Yellowknife Court Registry**

4903 - 49th St Yellowknife

Offices hours: 9:30 am-4 pm 867-873-7602 (Territorial Court) 867-920-8760 (Supreme Court) Toll Free: 1-866-822-5864

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# **Hay River Court Registry**

201 - 8 Capital Drive

Offices hours: 9:30 am-12 pm and 1 pm-4 pm

867-874-6509

Toll Free: 1-866-885-2535

# **Inuvik Court Registry**

151 Mackenzie Road

Offices hours: 9:30 am-12 pm and 1 pm-4 pm

867-777-7300

Toll Free: 1-866-344-3940

#### **Northwest Territories Courts**

https://www.nwtcourts.ca/index.htm

- **NWT Court of Appeal** The highest appellate court in the NWT, hears criminal and civil appeals of decisions made by the Supreme and Territorial Courts.
- **NWT Supreme Court** hears civil, family and serious criminal cases.
- **Territorial Court** hears the majority of criminal cases and summary offence cases such as environmental offences, motor vehicle and highway safety infractions, and breaches of municipal by-laws; cases involving child protection, custody and support; hears civil cases (Small Claims) where the amount of money involved does not exceed \$35,000. <a href="https://www.nwtcourts.ca/Courts/small-claims.htm">https://www.nwtcourts.ca/Courts/small-claims.htm</a>
- **Domestic Violence Treatment Options Court** While holding offenders accountable for their behaviour, allows people who have used violence against a spouse or partner to take responsibility for their behaviour and receive support and counseling.
- Wellness Court While holding offenders accountable for their behaviour, it helps them avoid re-offending by dealing with mental health, addiction and cognitive challenges.

Wellness Court process chart:

https://www.nwtcourts.ca/Courts/pdf/wellness-court-process.pdf Wellness Court of the Northwest Territories: A journey toward change GNWT Justice brochure.

https://www.nwtcourts.ca/Courts/pdf/wellness.brochure.pdf

- **Youth Justice Court** hears cases involving youth between 12 and 18 years of age who are charged with offences against the Criminal Code or territorial laws.
- **Justice of the Peace Court** hears cases that are less serious, eg. municipal by-laws, and selected criminal matters; regularly conducts bail hearings.

# Court Schedules and Dockets (list of cases):

Court of Appeal

https://www.nwtcourts.ca/schedule/ca.htm

Supreme Court

https://www.nwtcourts.ca/schedule/scs.htm

Territorial Court (includes Domestic Violence Treatment Options Court and Wellness Court)

https://www.nwtcourts.ca/schedule/tcs.htm

**Justice of the Peace Court** 

https://www.nwtcourts.ca/dockets/justice-of-the-peace-court-docket.pdf

# **Court Transcripts**

https://www.nwtcourts.ca/Services/transcripts.htm

#### **Court Decisions**

Searchable database.

https://decisia.lexum.com/nwtcourts-courstno/en/nav.do

# Going to Court as an Accused

**GNWT** information and links

https://www.justice.gov.nt.ca/en/going-to-court-as-the-accused/

# **Canada's Court System**

http://www.justice.gc.ca/eng/csj-sjc/ccs-ajc/

Adult and Youth Criminal Justice Process Posters

Native Para-judicial Services of Quebec publishes a poster that visually shows the court process for adults and one for the youth criminal justice process.

Les Services parajudiciaires autochtones du Québec (SPAQ)

418-847-2094

info@spaq.qc.ca

#### **Court Workers**

Legal and court-related help eg. finding a lawyer, legal aid applications, help to complete court and related forms and documents, eg. victim services and protection order applications.

https://www.justice.gov.nt.ca/en/community-court-workers/

# **Beaufort Delta Region:**

(The Beaufort Delta Region includes the communities of Aklavik, Inuvik, Fort McPherson, Paulatuk, Sachs Harbour, Tuktoyaktuk, and Ulukhaktok)

Inuvik

867-777-7338

Toll Free: 1-800-661-0704

# **Deh Cho Region:**

(The Deh Cho Region includes the communities of Fort Liard, Fort Providence, Fort Simpson, Jean Marie River, Nahanni Butte, Trout Lake, and Wrigley)

**Fort Simpson** 867-695-2106

# **North Slave Region:**

#### Yellowknife

867-767-9365 867-767-9387

Toll Free: 1-844-835-8050

# Behchokò

867-392-6386

# Sahtu Region:

(The Sahtu Region includes the communities of Colville Lake, Deline, Fort Good Hope, Norman Wells, and Tulita)

# Fort Good Hope

867-598-2762

Toll Free: 1-888-598-2762

#### **South Slave Region:**

# Fort Smith

867-872-6568

### **Hay River**

867-874-2475

# **Crime Stoppers**

# Crime Stoppers - NWT and Nunavut

Submit a tip. Possible rewards, up to \$2000.

Toll free: 1-800-222-8477

Text: 274637 (crimes) with: NWTNUTIPS plus your message

http://www.nwtnutips.com/

# **Criminal Harassment**

See **Stalking** 

# **Criminal Records**

#### **Criminal Record Checks**

Get a criminal record check at your local RCMP detachment.

Check beforehand whether or not you need a "vulnerable sector check", to assess suitability to work with vulnerable members of society.

https://www.justice.gov.nt.ca/en/criminal-records-checks/

#### **Pardons Canada**

A non-profit organization that assists people to remove past criminal offences from public record. Also helps people obtain United States Entry Waivers.

Toll Free: 1-877-920-6011 https://www.pardons.org/

# Parole Board of Canada - Applying for a Record Suspension

http://pbc-clcc.gc.ca/prdons/servic-eng.shtml

YouTube videos with tips and guide for applying for a record suspension, to set aside a criminal record.

https://www.youtube.com/channel/UCy6CbR4iJs9ZyAuK5KgW17A

# Cyberbullying

See Internet Crime

#### Death

# **Death Certificate**

May be required to collect benefits and settle an estate.

#### Legal steps when someone dies

https://www.justice.gov.nt.ca/en/death/

#### **Divorce**

#### **Divorce Overview**

GNWT Justice links to information about separation agreements, applying for a divorce and division of property, etc. for people married or in common-law relationships. Packages available at Court Registries.

https://www.justice.gov.nt.ca/en/divorce/

Family Law Guide: <a href="https://www.justice.gov.nt.ca/en/family-law-guide/">https://www.justice.gov.nt.ca/en/family-law-guide/</a>

**Parenting After Separation Program:** 

https://www.justice.gov.nt.ca/en/parenting-after-separation-workshops/

Family Law Mediation Program: <a href="https://www.justice.gov.nt.ca/en/family-law-">https://www.justice.gov.nt.ca/en/family-law-</a>

mediation-program/

**Spousal Support:** <a href="https://www.justice.gov.nt.ca/en/spousal-support/">https://www.justice.gov.nt.ca/en/spousal-support/</a>

# **Separating or Divorcing Couples**

Canadian Bar Association resources on breaking up, breaking up and parenting and tax matters.

https://www.cba.org/For-The-Public/Separating-or-Divorcing-Couples

# Family Self Help Links, Alberta Courts

There are enough similarities between the family law legislation in Alberta and the NWT for the resources here to be helpful.

https://albertacourts.ca/resolution-and-court-administration-serv/family-justice-services/family-self-help-links

# **High Conflict Institute: Resources for Dealing with High Conflict People**

High Conflict Institute has some free resources, books, videos, training for individuals and families, as well as to help with workplace conflicts. Co-founder is *Don't Alienate the Kids* author, Bill Eddy.

http://www.highconflictinstitute.com/

# **Domestic Violence Treatment Options Court**

See Family Violence or Courts

# Driving

**Driver Convictions, Suspensions, Demerits** 

http://services.exec.gov.nt.ca/service/46

#### **Elder Abuse**

See also Family Violence

#### **NWT Network to Prevent Abuse of Older Adults**

The Network invites membership from advocates who work to achieve reduction, prevention, and ultimate eradication of the abuse of older adults. Hub for NWT research and resources.

867-920-7444

Toll Free: 1-800-661-0878

seniors@yk.com

http://www.nwtnetwork.com/

# **NWT Seniors' Society**

Provides information, acts as a resource and support for seniors and elders across the NWT. Elders abuse is a strategic priority.

867-920-7444

Toll Free: 1-800-661-0878

seniors@yk.com

www.nwtseniorssociety.ca/

# **Protecting Elders from Abuse and Neglect**

http://www.hss.gov.nt.ca/en/services/protecting-elders-abuse-neglect

# **Employment**

# **Employment Standards Appeals**

Registrar of Appeals, GNWT Education, Culture and Employment #207-62 Woodland Drive, Hay River 867-874-2359

Toll Free: 1-855-546-1232 appeals office@gov.nt.ca

https://www.ece.gov.nt.ca/en/services/employment-standards/appels

#### Workers' Advisor Office

Helps with Workers' Safety and Compensation Commission (WSCC) claims. 867-444-0051

advisor@workersadvisor.ca http://www.workersadvisor.ca/

## **Workers Safety and Compensation Commission**

Information and forms for employers, health care providers and for workers to navigate the claims process in the event of a workplace injury.

5<sup>th</sup> Floor, Centre Square Tower, Yellowknife

867-920-3888

Toll Free: 800-661-0792

or

Blackstone Building, Inuvik

867-678-2301

http://www.wscc.nt.ca/

#### **Workers Safety and Compensation Commission Appeals Tribunal**

Suite 1002, 10th Floor Precambrian Building, Yellowknife

867-669-8354

Toll Free: 1-888-777-8167

http://www.appealstribunal.ca/Pages/default.aspx

# **Family**

# see also Child Custody and Support and Parenting After Separation

# **Adoption**

Contact and other information about adoption in the NWT and links, including to the application for information from the adoption registry. <a href="http://www.hss.gov.nt.ca/en/services/adoption">http://www.hss.gov.nt.ca/en/services/adoption</a>

# **Child and Family Services**

GNWT Health and Social Services information and series of brochures related to child protection.

867-767-9095

http://www.yhssa.hss.gov.nt.ca/social-services/services-children-and-youth/child-protection-services-0

- Child and Family Services Committees
- My Child Has Been Apprehended. What Now?
- Plan of Care Agreements
- Dealing with Child Protection Matters in Court
- Information for Young People
- Voluntary Support Services Agreements
- What Happens to a Child in Care?
- What to do if you think a child is being abused or neglected

#### Family Law Guide in the NWT

Rights. Responsibilities. Answers. Information. (2017)

Department of Justice, GNWT

The Family Law Guide is available in both English and French.

https://www.justice.gov.nt.ca/en/files/family-law-

guide/Family%20Law%20Guide%202017.pdf

#### Family Law - General information

https://www.justice.gov.nt.ca/en/browse/children-and-families/http://www.justice.gc.ca/eng/fl-df/index.html

#### **Family Law Mediation Program**

Voluntary, free service to help families agree on issues such as child custody and division of property.

867-873-7122

1-866-217-8923

https://www.justice.gov.nt.ca/en/family-law-mediation-program/

#### Justice Canada legal education and information resources

http://www.justice.gc.ca/eng/fl-df/pub.html

# Resources available in print and online

- Making plans: A guide to parenting arrangements after separation or divorce
- The Federal Child Support Guidelines: Step-by-Step
- What Happens Next? Information for kids About Separation and Divorce

# Publications and resources only available online

- Child Support Table Look-up
- Parenting Plan Tool (sample clauses)
- Parenting Plan Checklist (issues to consider for taking their children's needs and interests into account and for plan to be workable in their family's situation.)
- What Happens Next? Calendar 2017 (an interactive calendar to help kids keep track of when they are supposed to be spending time with each parent, as well as other important events in their lives)
- Inventory of Government-Based Family Justice Services (i.e. services that help families resolve issues related to separation and divorce.)

#### For Professionals

• Spousal Support Advisory Guidelines and User's Guide

#### **Family Justice Services**

Federal inventory of NWT Services. <a href="http://www.justice.gc.ca/eng/fl-df/fjs-sjf/brows-fure.asp?provinceid=12&province=12">http://www.justice.gc.ca/eng/fl-df/fjs-sjf/brows-fure.asp?provinceid=12&province=12</a>

# **Spousal Support**

General information and links. <a href="https://www.justice.gov.nt.ca/en/spousal-support/">https://www.justice.gov.nt.ca/en/spousal-support/</a>

# **Family Violence**

See also Victim Services

#### A New Day

A program for men who have used violence in relationships. John Howard Society Yellowknife 867-920-4276 jhsnwt@northwestel.net

# **Coalition Against Family Violence NWT**

A territorial interagency group that shares information and undertakes projects to create awareness and reduces and responds to family violence. Meets monthly. c/o Status of Women Council of the NWT, Yellowknife

920-6177 1-888-234-4485 council@statusofwomen.nt.ca

#### **Domestic Violence Treatment Options Court**

People who have used violence against a spouse or partner can take responsibility for their behaviour and receive support and counselling <a href="https://www.nwtcourts.ca/Courts/dvto.htm">https://www.nwtcourts.ca/Courts/dvto.htm</a>

#### **Emergency Protection Orders**

The *Protection Against Family Violence Act* gives victims the ability to get court orders to protect themselves from abusive family members.

For **emergency protection orders,** contact your nearest RCMP or YWCA Alison McAteer House Crisis Line at 1-866-233-7775.

https://www.justice.gov.nt.ca/en/protection-orders/

GNWT Department of Justice pamphlet: Don't put up with family violence: <a href="http://www.respectyourself.ca/sites/default/files/EmergencyProtectionOrder WEBENG\_1.pdf">http://www.respectyourself.ca/sites/default/files/EmergencyProtectionOrder WEBENG\_1.pdf</a>

#### **Protection Orders**

For victims of family violence where there is no immediate danger. <a href="https://www.justice.gov.nt.ca/en/protection-orders/">https://www.justice.gov.nt.ca/en/protection-orders/</a>

# **Family Violence Shelters**

Provide information and 24-hour emergency shelters for women and their children who are victims of family violence.

http://www.hss.gov.nt.ca/sites/www.hss.gov.nt.ca/files/family-violence-shelters-brochure.pdf

#### **Family Violence Shelters:**

#### YWCA Alison McAteer House

Yellowknife 867-873-8257

Toll Free: 1-866-233-7775 amhsupervisor@ywcanwt.ca

http://www.ywcanwt.ca/family-violence/alison-mcateer-house

#### **Family Support Centre**

Hay River 867-874-6626

#### **Sutherland House**

Fort Smith 867-872-4133

Toll Free: 1-877-872-5925

http://www.ywcanwt.ca/family-violence/sutherland-house-fort-smith

#### **Inuvik Transition House**

Inuvik 1-867-777-3877

# Aimayunga Women and Emergency Foster Care Shelter

Tukoyaktuk 867-977-2000

#### **Other NWT Family Violence Services for Women:**

http://www.hss.gov.nt.ca/social-services/family-violence/contact-us-family-violence-assistance/family-violence-services-women

# Family Life Program

Zhahti Koe Friendship Centre, Fort Providence Awareness, referrals to shelters, cooking circle, sewing groups and activity nights. 867-699-3801

#### **Centre for Northern Families**

Temporary shelter for women in crisis, one to one counseling, referrals and weekly walk-in medical clinic.

5610 50th Avenue, Yellowknife

867-873-2566

http://www.centrefornorthernfamilies.org/

# **NWT Help Line**

24 hours a day, 7 days a week 1-800-661-0844

http://www.hss.gov.nt.ca/en/contact/help-lines

#### **Salvation Army Resource Centre**

Thrift store, soup kitchen for lunch and dinner, income support and assessment, employment and career development help. Emergency programs include shelter, laundry, showers, food hampers.

4927-45 Street, Yellowknife

867-920-4673

info@sanorth.ca

# Legal Pathways. Spousal Violence in the NWT

A resource book for women.

YWCA Yellowknife. (2015)

http://www.ywcanwt.ca/sites/default/files/legal\_pathways-ywca.pdf

To order a printed copy, contact YWCA Yellowknife

867-920-2777

info@vwcanwt.ca

http://www.ywcanwt.ca/family-violence/legal-pathways

#### What Will It Take?

A social marketing campaign aimed at changing attitudes and beliefs about family violence, includes community-based workshops.

fvp@gov.nt.ca

http://www.hss.gov.nt.ca/social-services/slides/what-will-it-take

#### Family Violence Education Materials - Justice Canada

http://www.justice.gc.ca/eng/cj-jp/fv-vf/pub.html

- Abuse is Wrong (2009) (PDF Version)
- Child Abuse is Wrong: What Can I Do? (2017) (PDF Version)
- Abuse is Wrong in any Language (2012) (PDF Version)
- Elder Abuse is Wrong (2011) (PDF Version)
- Abuse Is Wrong In Any Culture: Inuit (2011) (PDF Version)
- What's Wrong with Spanking Positive Parenting Tip Sheet (Public Health Agency of Canada)
- The Criminal Law and Managing Children's Behaviour

# Family Violence Publications for Professionals - Justice Canada

http://www.justice.gc.ca/eng/rp-pr/cj-jp/fv-vf/comp-recu/index.html

- Concurrent Legal Proceedings in Cases of Family Violence: The Child Protection Perspective
- Best Practices where there is Family Violence (Criminal Law Perspective) (2012)
- Enhancing Safety: When Domestic Violence Cases are in Multiple Legal Systems (Criminal, family, child protection): A Family Law, Domestic Violence Perspective, 2013 Edition
- A Handbook for Police and Crown Prosecutors on Criminal Harassment (2012)
- Making the Links in Family Violence Cases: Collaboration among the Family, Child Protection and Criminal Justice Systems
- Compendium of Promising Practices to Reduce Violence and Increase Safety of Aboriginal Women in Canada

#### Ontario Domestic Assault Risk Assessment (ODERA)

A tool to assess the risk of future domestic assault and its severity. Training and a license are needed to use this.

http://odara.waypointcentre.ca/

# Fetal Alcohol Syndrome Disorder (FASD)

#### **FASD Resources**

Extensive compilations for those working with people involved in the legal system as victims, witnesses, suspects, accused or offenders.

https://www.justice.gov.nt.ca/en/files/fasd-workshops/FASD%20Resources.pdf https://www.justice.gov.nt.ca/en/files/fasdworkshops/FASD%20Fact%20Sheet.pdf

FASD in NWT Corrections, June 2010, Conference PowerPoint presentation.

https://www.justice.gov.nt.ca/en/files/fasdworkshops/FASD%20in%20Corrections.pdf

Conference presentation handouts.

https://www.justice.gov.nt.ca/en/files/fasd-workshops/Handouts-CaseManagementConference-June2010.pdf

FASD crime prevention conference presentation notes, March 2010. <a href="https://www.justice.gov.nt.ca/en/files/fasd-workshops/FASDPresentation-CrimePreventionMarch2010.pdf">https://www.justice.gov.nt.ca/en/files/fasd-workshops/FASDPresentation-CrimePreventionMarch2010.pdf</a>

#### **Fines**

# **Fine and Restitution Payments**

Payments are made at a Court Registry office. <a href="https://www.justice.gov.nt.ca/en/online-fine-payments/">https://www.justice.gov.nt.ca/en/online-fine-payments/</a>
See **Courts** for Court Registry office contact information

#### **Fine Option Program**

Community service hours instead of paying a fine. Contact your local Community Justice Committee, Case Manager or Probation Officer.

https://www.justice.gov.nt.ca/en/fine-option-program/

See Community Justice

# **Government of the Northwest Territories**

Service Directory - for all departments

http://services.exec.gov.nt.ca/

# Guardianship

Guardianship of vulnerable and disabled persons

https://www.justice.gov.nt.ca/en/trusteeship-of-vulnerable-and-disabled-persons/

See also Public Trustee

# **Health and Social Services**

# Complaints related to NWT Health Care and Social Services Professionals

If your concerns are not addressed by the professional or the health and social services authority, you can make complaints against nurses, doctors, social workers, pharmacists, dentists, midwives and other professionals.

http://www.hss.gov.nt.ca/professional-licensing/health-care-service-complaints

# Housing

# **Before You Buy**

Canadian Bar Association checklist for buying a home or condo. https://www.cba.org/For-The-Public/Buying-A-Home

#### **Condominiums**

Information for purchasing and owning a condominium.

Guides are available in both English and French.

https://www.justice.gov.nt.ca/en/files/condominium-purchase-and-ownership-guides/Buying%20a%20Condominium.pdf?t1505765965096

https://www.justice.gov.nt.ca/en/files/condominium-purchase-and-ownership-guides/Owning%20a%20Condominium.pdf?t1505766075007

#### **Evictions**

Information for carrying out an eviction. <a href="https://www.justice.gov.nt.ca/en/evictions/">https://www.justice.gov.nt.ca/en/evictions/</a>

#### **Rental Agreements**

General rules for renting property in the NWT and links, including interest rate schedule for security deposits.

https://www.justice.gov.nt.ca/en/rental-agreements/

#### **Rental Office**

The NWT Rental Officer enforces the *Residential Tenancies Act*, provides information and resolves disputes between landlords and tenants.

867-767-9254

Toll Free: 1-800-661-0760 rentaloffice@gov.nt.ca

https://www.nwtrentaloffice/

https://www.justice.gov.nt.ca/en/2015/08/residential-tenancies-act-changes/

#### **Rental Officer Decisions**

https://www.justice.gov.nt.ca/en/rental-officer-decisions/?q=&bv=date

# **Human Rights**

# **NWT Human Rights Commission**

Independent from government, this agency promotes equality human rights and protects individuals and groups from discrimination. As well as processing complaints, it offers information and awareness services such as workplace workshops.

5003 49 Street, Yellowknife

867-669-5575

Toll Free: 1-888-669-5575 info@nwthumanrights.ca www.nwthumanrights.ca

# Brochures, Information Cards and Guides (printed and online)

http://nwthumanrights.ca/resources/

- Human Rights in the Northwest Territories
- A Pocket Guide to Human Rights in the Northwest Territories
- Let's Talk About Accessibility
- Let's Talk About Gender Identity
- Understanding Jurisdiction
- Human Rights and Employment
- Human Rights and Tenancy
- Human Rights and Public Services
- Know Your Rights

# **Human Trafficking**

#### Fact Sheets and Information: Justice Canada

http://www.justice.gc.ca/eng/rp-pr/cj-jp/tp/index.html

- Handbook for Criminal Justice Practitioners on Trafficking in Persons (2015)
- Fact Sheet #1: Trafficking in Persons Specific Offences
- Fact Sheet #2: Trafficking in Persons and Human Smuggling
- Fact Sheet #3: Trafficking in Persons Victims
- Fact Sheet #4: Testimonial Aids for Victims
- Fact Sheet #5: Trafficking in Persons Sentencing
- Fact Sheet #6: Trafficking in Persons Pre-trial Detention/Release
- Victims of Trafficking in Persons: Perspectives from the Canadian Community Sector (2006)

# **Immigration**

#### **Northwest Territories Immigration Portal**

Focus is on NWT Nominee Program but also information on temporary foreign workers.

1-855-440-5450

immigration@gov.nt.ca

# http://www.immigratenwt.ca/en

# See also Integration Advisor

# **Income Security Appeals**

# **Income Assistance decision appeals**

Contact your nearest Education, Culture and Employment Service Centre <a href="https://www.ece.gov.nt.ca/ece-service-centres">https://www.ece.gov.nt.ca/ece-service-centres</a>

# Social Assistance Appeal Board form

https://www.ece.gov.nt.ca/files/pages/249/appealtothesocialassistanceappealboar d.pdf

# Social Assistance Appeal Committee form

https://www.ece.gov.nt.ca/files/pages/249/appealtothesocialassistanceappealcommittee.pdf

# **Student Financial Assistance Appeals**

**GNWT Education Culture and Employment** 

Toll Free: 1-800-661-0793.

https://www.ece.gov.nt.ca/income-security/student-financial-assistance-

sfa/appeals

# **Information and Privacy**

See Access to Information and Privacy

#### **Internet Crime**

## **Government of Canada cyberbullying resources**

Get Cyber Safe:

http://www.getcybersafe.gc.ca/cnt/cbrbllng/index-en.aspx

Cyberbullying Information for Parents:

http://www.getcybersafe.gc.ca/cnt/cbrbllng/prnts/index-en.aspx

**Cyberbullying Information for Teens:** 

http://www.getcybersafe.gc.ca/cnt/cbrbllng/tns/index-en.aspx

# **Internet Safety Resources**

RCMP links

http://www.rcmp-grc.gc.ca/is-si/index-eng.htm

#### **Scams and Fraud**

RCMP links to range of information including identify theft and fraud, internet-related fraud.

http://www.rcmp-grc.gc.ca/scams-fraudes/index-eng.htm http://www.nwtseniorssociety.ca/?p=728

# **Integration Advisor**

# Aurora College, Integration Advisor, Yellowknife Campus

The Advisor helps immigrants, refugees and permanent residents get documents filled in order to integrate into society i.e. criminal record pardons; provides information and counseling, interpretation services, and referral to other service providers. Responsible for planning, organization and delivery of Integration Programs based on Citizenship & Immigration Canada guidelines. 4509 Franklin Avenue

Yellowknife 867-920-3279

# **Jury Duty**

Information about qualifications, payment, selection and serving on a jury. <a href="https://www.nwtcourts.ca/Services/jury.htm">https://www.nwtcourts.ca/Services/jury.htm</a>

# **Justice of the Peace**

# Justice of the Peace Program

Justices of the Peace are lay people, who perform, on a part time basis, a range of judicial and quasi-judicial functions, including presiding over Justice of the Peace Court and performing marriages.

Toll Free: 1-844-300-7015

https://www.nwtcourts.ca/Courts/jp.htm

# **Landlord and Tenant**

See **Housing** 

# **Language Rights**

#### **NWT Languages Commissioner**

Investigates complaints that the Official Languages Act has been violated. The Act outlines the rights, status and privileges for the 11 NWT official languages. 867-678-2200 or Toll free 1-800-661-0889

langcom@gov.nt.ca

http://www.nwtlanguagescommissioner.ca/

#### Laws

#### CanLII

Non-profit operates and maintains an online database of Canadian court judgments, tribunal decisions, statutes and regulations.

https://www.canlii.org/en/index.html

# **Consolidated Acts and Regulations of Canada**

http://laws-lois.justice.gc.ca/eng/

#### **NWT Laws**

Alphabetical listing and searchable database of acts and regulations. <a href="https://www.justice.gov.nt.ca/en/legislation/">https://www.justice.gov.nt.ca/en/legislation/</a>

# Lawyers

# **Law Society of the Northwest Territories**

867-873-3828

info@lawsociety.nt.ca

http://www.lawsociety.nt.ca/

# **Complaints against Lawyers**

Information on the process and link to a NWT Law Society complaint form. <a href="http://www.lawsociety.nt.ca/public/file-complaint">http://www.lawsociety.nt.ca/public/file-complaint</a>

#### Lawyer's Fees

Law Society of the NWT information about billing practices and fees. <a href="http://www.lawsociety.nt.ca/for-the-public/lawyers-fees">http://www.lawsociety.nt.ca/for-the-public/lawyers-fees</a>

#### **Lawver Referral Service**

The NWT Law Society website invites active lawyers to post to this service. No guarantee that listed lawyers are accepting clients.

http://www.lawsociety.nt.ca/lawyer-referral-service

# **Law Society Member Directory**

http://www.lawsociety.nt.ca/member-directory

# **Legal Aid**

# **NWT Legal Aid**

Representation if you cannot afford a lawyer; usually only for criminal and youth justice charges, serious criminal offences, if you might go to jail, and some family law cases. Contact a <u>court worker</u> or <u>legal aid clinic</u>.

1-867-767-9361

Toll Free: 1-844-835-8050

# lac@gov.nt.ca

https://www.justice.gov.nt.ca/en/legal-aid/

# **Yellowknife Legal Aid Clinic**

#4-4915 48<sup>th</sup> St. 867-767-9372

Toll Free: 1-844-455-9216

### Somba K'e Legal Aid Clinic

#5 4915 48<sup>th</sup> St. 867-767-9377

Toll Free: 1-844-233-5414

#### **Community Legal Aid Clinic**

#8 4915 48<sup>th</sup> St. 867-767-9383

Toll Free: 1-844-842-0227

#### **Outreach Legal Aid Clinic**

4915 48<sup>th</sup> St., YK Centre East, Yellowknife 867-767-9384 Toll Free 1-844-497-1319

Provides free brief legal advice and information/assistance in the following areas: Canada Pension Plan, Income Support issues and appeals, employment-insurance and employment law, rental matters/landlord and tenant, small claims (civil), consumer debtor/creditor, wills and estates advice, mental health law and guardianship applications advice, advice on power of attorney and personal directives.

#### **Legal Aid Financial Eligibility Table**

https://www.justice.gov.nt.ca/en/files/legal-aid/Legal%20Aid%20Financial%20Eligibility%20Tables.pdf

# **Legal Information**

#### **How to Avoid Surprises**

Canadian Bar Association suggestions of situations where legal advice can help avoid unpleasant surprises.

https://www.cba.org/CBAMediaLibrary/cba\_na/PDFs/CBA%20Legal%20Health% 20Check/Inhouse/AvoidSurprisesHealthCheck.pdf

# Information and Advocacy for Women

Status of Women Council of the NWT 4<sup>th</sup> Floor, Northwest Tower, Yellowknife 867-920-6177

Toll Free: 1-888-234-4485

https://www.statusofwomen.nt.ca/

# Law Day/Law Week

Law Day is a national event celebrating the signing of Canada's Charter of Rights and Freedoms. During NWT Law Week in April Canadian Bar Association NWT Branch volunteers put on public legal information activities in Yellowknife.

1-866-665-5007

http://cbant.org/For-The-Public/Law-Day

#### LawNow

Free digital magazine providing Canadians with legal information, comment and interpretation.

http://www.lawnow.org/

#### **Northwest Territories Law Foundation**

Funds projects that contribute to legal education and knowledge and that improve the administration of justice. Also scholarships for law students and a fund for mediation skill development.

867-873-3828

http://nwtlawfoundation.ca/

# **Public Legal Education Toolbox.**

A guide to helping clients with public legal education and information.

http://www.plelearningexchange.ca/wp-

content/uploads/2015/07/toolbox module1 July2015 final.pdf

#### **5 Steps to Legal Wellness**

Canadian Bar Association tips to avoid having smaller legal problems snowball into much larger and more complex problems.

https://www.cba.org/CBA-Equal-Justice/Resources/Legal-Health-Checks

#### **Maintenance Enforcement**

See Child Custody and Support and Divorce

# **Marriage**

Information and links to license, registration, justice of the peace program <a href="https://www.justice.gov.nt.ca/en/marriage/">https://www.justice.gov.nt.ca/en/marriage/</a>

#### Media

**Complaints against the CBC (Canadian Broadcasting Corporation) Ombudsman** 

The CBC Ombudsman looks into complaints about CBC news and current affairs content.

416 205-2978

ombudsman@cbc.ca

http://www.ombudsman.cbc.radio-canada.ca/en/contact-us/

For information about online comments or to ask for a review <a href="http://www.cbc.ca/connects/help/want-to-request-a-moderation-review">http://www.cbc.ca/connects/help/want-to-request-a-moderation-review</a>

#### **Northern News Services**

(News North, Yellowknifer, Inuvik Drum, Hay River Hub)

Complaints should go to:

The National News Media Council

37 Front Street East, Suite 200

Toronto, Ontario, Canada M5E 1B3

http://mediacouncil.ca/contact-us/

Complaints: complaints@mediacouncil.ca
General Inquiries: info@mediacouncil.ca

**Telephone:** (416) 340-1981 **Toll-free:** 1-844-877-1163

# **Notaries Public**

https://www.justice.gov.nt.ca/en/notaries-public/

**Find a Notaries Public in the NWT** Corporate Registries, GNWT Justice

867-767-9304

corporateregistries@gov.nt.ca

# **Parenting After Separation**

**GNWT Justice offers free workshops** in Yellowknife and to all other communities by webinar.

Workshop schedule and outlines:

867-873-2473

Toll Free: 1-877-776-2838 nwtpas@northwestel.net

#### **Parenting After Separation Program:**

https://www.justice.gov.nt.ca/en/parenting-after-separation-workshops/ Family Law Guide: https://www.justice.gov.nt.ca/en/family-law-guide/

Family Law Mediation Program: https://www.justice.gov.nt.ca/en/family-law-

mediation-program/

Spousal Support: <a href="https://www.justice.gov.nt.ca/en/spousal-support/">https://www.justice.gov.nt.ca/en/spousal-support/</a>

# **Peace Bonds**

# Can a Peace Bond Help Me?

GNWT Dept. of Justice pamphlet

https://www.justice.gov.nt.ca/en/files/victim-services/Peace%20Bonds.pdf

# **Personal Directives**

### Personal Directives pamphlet, audio information and examples

Provides in advance instructions for health care and personal matters in the event of a person's incapacity.

**GNWT** Health and Social Services

http://www.yhssa.hss.gov.nt.ca/publications/brochures-fact-sheets/personal-directives-choosing-future

# **Police**

# Royal Canadian Mounted Police Headquarters 'G' Division

 $5010~49^{th}$  Avenue, Yellowknife

867-765-3900

http://www.rcmp-grc.gc.ca/en/nt/home

For an **emergency**, dial the local prefix then -1111. Example: 777-1111 in Inuvik. In Yellowknife, call 669-1111.

#### There are 21 RCMP detachments in the NWT

For services at each detachment see <a href="http://www.rcmp-grc.gc.ca/detach/en/find/NT">http://www.rcmp-grc.gc.ca/detach/en/find/NT</a>

978-1111	GDIV AKLAVIK DETACHMENT@rcmp-grc.gc.ca
392-1111	GDIV BEHCHOKO DETACHMENT@rcmp-grc.gc.ca
589-1111	GDIV_DELINE_DETACHMENT@rcmp-grc.gc.ca
598-1111	GDIV FORT GOOD HOPE DETACHMENT@rcmp-grc.gc.ca
770-1111	GDIV FORT LIARD DETACHMENT@rcmp-grc.gc.ca
952-1111	GDIV FORT MCPHERSON DETACHMENT@rcmp-grc.gc.ca
699-1111	GDIV FORT PROVIDENCE DETACHMENT@rcmp-grc.gc.ca
394-1111	GDIV FORT RESOLUTION DETACHMENT@rcmp-grc.gc.ca
695-1111	GDIV FORT SIMPSON DETACHMENT@rcmp-grc.gc.ca
872-1111	GDIV FORT SMITH DETACHMENT@rcmp-grc.gc.ca
874-1111	GDIV HAY RIVER DETACHMENT@rcmp-grc.gc.ca
777-1111	GDIV INUVIK DETACHMENT@rcmp-grc.gc.ca
370-1111	GDIV_LUTSEL_KE_DETACHMENT@rcmp-grc.gc.ca
587-1111	GDIV NORMAN WELLS DETACHMENT@rcmp-grc.gc.ca
580-1111	GDIV PAULATUK DETACHMENT@rcmp-grc.gc.ca
690-1111	GDIV SACHS HARBOUR DETACHMENT@rcmp-grc.gc.ca
977-1111	GDIV TUKTOYAKTUK DETACHMENT@rcmp-grc.gc.ca
	392-1111 589-1111 598-1111 770-1111 952-1111 699-1111 394-1111 872-1111 874-1111 777-1111 370-1111 587-1111 580-1111 690-1111

Tulita	588-1111	GDIV TULITA DETACHMENT@rcmp-grc.gc.ca
Ulukhaktok	396-1111	GDIV ULUKHAKTOK DETACHMENT@rcmp-grc.gc.ca
Whatì	573-1111	GDIV WHAT TI DETACHMENT@rcmp-grc.gc.ca
Yellowknife	765-3900	GDIV YELLOWKNIFE DETACHMENT@rcmp-grc.gc.ca

# **Complaints Against the RCMP**

You can make a complaint against an RCMP officer at any RCMP detachment. You can also make a complaint within one year of the alleged conduct to: Civilian Review and Complaints Commission for the RCMP 1-800-665-6878

http://www.crcc-ccetp.gc.ca/en/make-complaint

# **Compliment the RCMP**

You can complete a thank you form or share your positive experience online. <a href="http://www.rcmp-grc.gc.ca/cont/bravo-eng.htm">http://www.rcmp-grc.gc.ca/cont/bravo-eng.htm</a>

# **Power of Attorney**

Links and information
GNWT Justice
<a href="https://www.justice.gov.nt.ca/en/power-of-attorney/">https://www.justice.gov.nt.ca/en/power-of-attorney/</a>

# **Probation**

Probation may be imposed as part of a sentence after conviction. If you breach probation conditions, you may be charged. https://www.justice.gov.nt.ca/en/probation/

#### **Beaufort Delta Region:**

#### Fort McPherson

John Tetlitchi Building, Tetlitchi Road 867-952-2017

Toll Free: 1-877-952-2017

#### Inuvik

3 floor Courthouse, 151 Mackenzie Rd 867-777-7334

Toll Free: 1-866-777-9034

#### **Tuktoyaktuk**

Government Building 1-867-977-2506

#### **Deh Cho Region:**

#### Fort Liard

Hamlet Building 867-770-3082

#### Fort Providence

867-669-4998

# **Fort Simpson**

2nd floor Nahendeh Kue Building, 9706 – 100 Street 867-695-2230

# **North Slave Region:**

# Behchokò

Nishi Khon building 867-392-6258

Toll Free: 1-877-873-1747

#### Yellowknife

2nd floor Centre Square Office Tower 867-767-9264

Toll Free: 1-877-873-1747

#### Sahtu Region:

# Déline

867-589-3010

Toll Free: 1-877-587-4142

#### **Fort Good Hope**

Land Corporation Building 867-598-2009

Toll Free: 1-877-598-2009

#### **Norman Wells**

31 Mackenzie Drive 867-587-4142

Toll Free: 1-877-587-4142

#### **South Slave Region:**

**Fort Resolution** 

1403 Office Complex 867-394-3080

#### Fort Smith

McDougal Centre 867-872-6570

### **Hay River**

105, 31 Capital Drive 867-874-6272

Toll Free: 1-877-804-6272

# **Protection Orders**

see Family Violence / Emergency Protection Orders

# **Public Trustee Office**

#### **Estate Administration**

Conditions when a Public Trustee will administer an estate and links to forms. <a href="https://www.justice.gov.nt.ca/en/estate-administration/">https://www.justice.gov.nt.ca/en/estate-administration/</a>

#### **Public Trustee**

Manages affairs of deceased people and those incapable of handling their affairs when there is no power of attorney.

867-767-9252

https://www.justice.gov.nt.ca/en/boards-agencies/public-trustee-office/

# **Privacy**

#### **Privacy Complaints against the NWT Government**

You can request a review if you believe a public body has collected used or disclosed personal information that contravenes the NWT *Access to Information and Protection of Privacy Act.* 

Office of the Information and Privacy Commissioner of the Northwest Territories 867-669-0976

Toll Free: 1-888-521-7088

admin@atipp-nt.ca

#### **Rental Office**

See **Housing** 

#### **Restorative Justice**

The Community Justice and Policing Division provides support to communities to develop and implement sustainable local justice programming in the areas of restorative

justice, victim services, community policing and crime prevention. For additional information, contact Manager, Community Justice Projects and Programs, 867-767-9261.

#### **Corrections Canada Resources**

http://www.csc-scc.gc.ca/restorative-justice/003005-0002-eng.shtml

# Sex and the Law

# Respect Yourself website for youth

http://www.respectyourself.ca/getrespect/sexandthelaw

# SexualityandU.ca

http://sexualityandu.ca/en/sexual-health/sex-and-the-law

# **Sexual Assault**

See Victim Services

# Third-Party Records in Sexual Offence Cases

http://www.justice.gc.ca/eng/rp-pr/cj-jp/victim/tprfact-dtfiche/index.html

# Sheriff's Office

The Sheriff's Office provides security in courthouses, performs civil enforcement activities such as executing seizures, removal of goods and lands, document service and evictions. The Sheriff's Office is also responsible for the management of juries. 3<sup>rd</sup> Floor, Yellowknife Courthouse

867-873-7620

Toll Free: 1-888-873-7620

https://www.nwtcourts.ca/Services/sheriffs.htm

# **Stalking**

**Stalking is a Crime Called Criminal Harassment** (2003)

http://www.justice.gc.ca/eng/rp-pr/cj-jp/fv-vf/stalk-harc/har.html

# **Victim Services**

https://www.justice.gov.nt.ca/en/victim-services/

Help with victim impact statements, victims of crime emergency fund, information, referrals, emotional support, support in court, crisis intervention.

If there is no victim services worker in your community, contact:

Coordinator - NWT Victim Services

867-767-9261

victimservices@gov.nt.ca

# **Beaufort Delta Region:**

Inuvik Victim Services - Coordinator

Tel: 867-777-5493 Fax: 867-777-3182

victimservices@northwestel.net

# **Beaufort Delta Region**

Tel: 867-777-5480 Fax: 867-777-3182

inuvikvs@northwestel.net

#### **Deh Cho Region:**

**Fort Simpson Victim Services** 

Tel: 867-695-3136 Fax: 867-695-2665

vicservices@liidliikue.com

# **North Slave Region:**

#### **Yellowknife Victim Services**

Upstairs, Post Office Building, 4902 50 Ave.

Tel: 867-920-2978 Ext 231

Fax: 867-669-0194

Cell: 867-765-8811 (24 hours) vscoordinator@nativewomens.com

http://nativewomensnwt.com/programs/victim-services/

#### **Victim Services Worker**

Tel: 867-873-5509 Ext 229

victimcentreworker@nativewomens.com

#### Thcho Region:

#### **Tłıcho Victim Services**

Tel: 867-392-6381 Ext 1332

Fax: 867-392-6389 Cell: 867-447-2934

victimservices@tlicho.com

# **Sahtu Region**:

**Fort Good Hope Victim Services** 

Tel: 867-598-2247 Fax: 867-598-2351 Cell: 867-447-2015

victimserv@kashogotine.com

#### **Tulita Victim Services**

Tel: 867-588-3341 Ext 3 Fax: 867-588-3613

victim services@tulitadeneband.com

#### **South Slave Region:**

Hay River Victim Services - Coordinator

Tel: 867-876-2020 or 874-6701

Fax: 867-874-3229

victimservices@katlodeeche.com

#### **Outreach Worker**

Cell: 867-876-2121

outreach@katlodeeche.com

#### **Fort Smith Victim Services**

Tel: 867-872-3520 Fax: 867-872-3521 Cell: 867-621-2273

program.coordinator@fsvsp.org

#### Victim Information

https://www.justice.gov.nt.ca/en/victim-services/

- Court Order Fact Sheet 2017
- Staying Safe Brochure 2017
- Victim Services Brochure 2017
- Being a Witness 2006
- Breaking and Entering 2006
- Peace Bonds 2006
- Serious Crime 2006
- Sexual Assault 2006
- Sexual Assault is a Crime Presentation 2010
- Teen Sexual Assault book 2016
- Youth Crime 2005

#### Victims Assistance Fund

GNWT Funding for community-based projects and activities that support or benefit victims of crime.

Brochure: <a href="https://www.justice.gov.nt.ca/en/victims-assistance-fund/">https://www.justice.gov.nt.ca/en/victims-assistance-fund/</a> https://www.justice.gov.nt.ca/en/files/victims-assistance-fund/629-

VictimAssistance Brochure.pdf?t1501515922241

Funding Guidelines:

https://www.justice.gov.nt.ca/en/files/victims-assistance-fund/VAF%20Funding%20Guidelines.pdf?t1504306390867

867-767-9261

Collect: 867-920-6911

# Victims of Crime Emergency Fund

GNWT Financial assistance program for victims of serious violent crime.

Fact Sheet: <a href="https://www.justice.gov.nt.ca/en/victims-of-crime-emergency-fund/">https://www.justice.gov.nt.ca/en/victims-of-crime-emergency-fund/</a>

https://www.justice.gov.nt.ca/en/files/victims-of-crime-emergency-

fund/Emergency%20Fund%20Fund%20Fact%20Sheet.pdf?t1504305956717

Application: https://www.justice.gov.nt.ca/en/files/victims-of-crime-emergency-

fund/Victims%20Emergency%20Fund%20Form.pdf?t1504306054207

867-767-9261 vcef@gov.nt.ca

# **Canadian Victims Bill of Rights**

Establishes a person's rights as a victim to information, protection, participation, and restitution.

867-767-9261

# Legislation

http://laws-lois.justice.gc.ca/eng/acts/C-23.7/FullText.html

#### **GNWT Victim Impact Statements and Victim Restitution forms**

**Victim Impact Statement** 

Restitution

Victim Impact NCR

**Community Impact Statement** 

https://www.justice.gov.nt.ca/en/victim-impact-statements/

Contact your local victim services.

Victim Services 867-767-9261

victimservices@gov.nt.ca

#### Victim Impact Statements – Government of Canada

http://www.justice.gc.ca/eng/cj-jp/victims-victimes/sentencing-peine/vis-dv.html http://www.justice.gc.ca/eng/cj-jp/victims-victimes/factsheets-fiches/pdf/victim-victime.pdf

#### Community Impact Statements – Government of Canada

http://www.justice.gc.ca/eng/cj-jp/victims-victimes/sentencing-peine/cis-drc.html http://www.justice.gc.ca/eng/cj-jp/victims-victimes/factsheetsfiches/pdf/community-collectivite.pdf

#### Testimonial Aids - Government of Canada

http://www.justice.gc.ca/eng/cj-jp/victims-victimes/factsheets-fiches/pdf/community-collectivite.pdf

# **Frequently Asked Questions**

**Justice Canada information** 

http://canada.justice.gc.ca/eng/cj-jp/victims-victimes/faq.html

#### **Information for Victims of Crime - Justice Canada**

https://www.canada.ca/en/services/policing/victims/publications.html

- Aboriginal Victim Services Fact Sheet
- Canadian Statement of Basic Principles of Justice for Victims of Crime
- Correctional Service Canada (CSC) Victim Services
- Information Guide to Assist Victims: Federal Correction and Release
- Overview of Federal Corrections and Criminal Justice Victim-Centred Information and Assistance
- Overview of Victim Services across Canada
- Parole Board of Canada Victim's Guide to Information Services
- Preparing Victims for the Release of a Federal Offender
- Provincial and Territorial Laws and services for victims of crime
- Reflections of a Canadian prison warden
- Restitution Orders
- Restorative Justice fact sheet
- Restorative Justice at the Correctional Service of Canada Backgrounder
- Restorative Justice Principles and Values
- Restorative Opportunities Program: Fact sheet for victims
- Victim Impact Statement
- Victims Attending a Hearing
- Victims Observing a Hearing
- Victims Presenting a Statement
- Victims A Statement Checklist
- Victims Recording a Statement
- Victims of Crime: Staying Informed (available in 18 languages)

#### **Victims and Survivors Crime Week**

Held annually to raise awareness of issues facing victims of crime and services available to help them and their families.

http://www.victimsweek.gc.ca/home-accueil.html

#### Office of the Federal Ombudsman for Victims of Crime

Reviews complaints related to federal departments, laws and services that apply to victims of crime.

Toll Free: 1-866-481-8429

victimsfirst@ombudsman.gc.ca

http://www.victimsfirst.gc.ca/mac-fup/wtcwt-qgpne.html

# Victims' Roles and Rights in the Criminal Justice System

**Justice Canada information** 

http://www.canada.ca/en/services/policing/victims/rolerights/index.html

#### **Victim-related information for Service Providers**

**Iustice Canada** 

- Restorative Opportunities Program: Fact Sheet for People Who Work With Offenders
  - http://www.csc-scc.gc.ca/restorative-justice/003005-4010-eng.shtml
- Working with Victims of Crime: A Manual Applying Research to Clinical Practice
  - http://www.justice.gc.ca/eng/rp-pr/cj-jp/victim/res-rech/index.html

# **Videos**

# **Canadian Human Rights Commission**

YouTube videos about the Canadian Human Rights Act and issues, some in indigenous languages, eg. Dene (Dënesuliné).

https://www.youtube.com/channel/UCBlUe4PtxTH\_ZBOvClwvmHA/playlists

#### Parole Board of Canada - Applying for a Record Suspension

YouTube video series to help you apply for a record suspension, to set aside a criminal record.

https://www.youtube.com/channel/UCy6CbR4iJs9ZyAuK5KgW17A

#### Status of Women Council of the NWT

A resource library and extensive collection of videos that can be borrowed related to justice issues such as family violence, community justice, sexual assault, child abuse and incest and human rights.

4th Floor, Northwest Tower, Yellowknife

867-920-6177

Toll Free: 1-888-234-4485

https://www.statusofwomen.nt.ca/fact-sheets

https://www.statusofwomen.nt.ca/videos

# **Wellness Court**

See Courts

#### Wills

#### **Ouestions and Answers About Wills in the NWT**

Includes information about the responsibilities of an executor. GNWT Justice.

https://www.justice.gov.nt.ca/en/files/estate-administration/Questions%20and%20Answers%20about%20Wills.pdf

#### Witnesses

# Being a Witness booklet

https://www.justice.gov.nt.ca/en/files/victim-services/Being%20a%20Witness.pdf

#### **Witness Expense Assistance Program**

If you live outside the community where a trial is taking place and are a witness, legal counsel on a criminal manner or expert witness.

GNWT Justice

https://www.justice.gov.nt.ca/en/witness-expense-assistance-program/

#### Youth

#### On My Own: Youth

Canadian Bar Association suggestions for youth related to employment, renting accommodations, contracts, phone bills, relationships and dealing with the police. <a href="http://www.cba.org/CBAMediaLibrary/cba">http://www.cba.org/CBAMediaLibrary/cba</a> na/PDFs/CBA%20Legal%20Health%2 OCheck/Inhouse/OnMyOwnHealthCheck.pdf

#### **Youth Justice**

#### **Justice Canada Education Materials**

http://www.justice.gc.ca/eng/cj-jp/yj-jj/tools-outils/index.html

#### **Videos**

- Youth Justice: Building Safe Streets and Communities
  - o Canada's Youth Criminal Justice Act
- Community Projects Supported by the Youth Justice Fund

#### **Fact Sheets** (also available in print)

- Overview of the Youth Criminal Justice Act
- Extrajudicial Measures
- Pre-Trial Detention
- Publication Bans
- Youth Justice Conferences and Committees
- Youth Records
- Sentencing of Young Persons
- Victims
- If Your Child is in Trouble with the Law
- Recent Changes to Canada's Youth Justice System
- Canadian Youth Justice Legislation A Chronology

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